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Democratic Services Section Chief Executive's Department Belfast City Council City Hall Belfast BT1 5GS



Belfast City Council

6th October, 2016

MEETING OF CITY GROWTH AND REGENERATION COMMITTEE

Dear Alderman/Councillor,

The above-named Committee will meet in the Lavery Room - City Hall on Wednesday, 12th October, 2016 at 5.15 pm, for the transaction of the business noted below.

You are requested to attend.

Yours faithfully,

SUZANNE WYLIE

Chief Executive

AGENDA:

1. Routine Matters

- (a) Apologies
- (b) Minutes
- (c) Declarations of Interest
- (d) Schedule of Meetings 2017 (Pages 1 2)

2. Matters Referred Back from Council/Notices of Motion

(a) Notice of Motion re: High Speed Rail Connection Belfast - Dublin (Pages 3 - 4)

3. Presentations

- (a) Ulster University Economic Policy Centre Growing the Belfast Economy
- (b) Javelin Retail Impact Study (Pages 5 6)

- 2 -

4. <u>Requests to present to Committee</u>

(a) Transport NI and NI Water (Pages 7 - 8)

5. **RESTRICTED ITEMS**

- (a) Update on City Centre Investment Fund Acquisition (Pages 9 12)
- (b) Belfast Zoo Options Report (Pages 13 20)

6. Strategic Issues

(a) Committee Plan Update (Pages 21 - 42)

7. Tourism, Events and International Relations

- (a) International Relations Framework (Pages 43 48)
- (b) NI Science Festival Update (Pages 49 54)

8. Business and Economy

- (a) Employability and Skills Update (Pages 55 60 Appendix to follow)
- Proposed ERDF-funded Business Start and Business Growth activity (Pages 61 66)
- (c) Innovation Factory Update (Pages 67 72)
- (d) Enterprising Britain Awards (Pages 73 78)

9. Operational

- (a) Public Transport Arrangements Christmas (Pages 79 90)
- (b) Routes Europe Sponsorship 2017 (Pages 91 94)



Belfast CITY GROWTH AND REGENERATION COMMITTEE City Council

Subject:	Dates of Future Meetings 2017
Date:	12 th October 2016
Reporting Officer:	Louise McLornan, Democratic Services Officer
Contact Officer:	Louise McLornan, Democratic Services Officer

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issues
1.1	To advise the Committee of the dates and times of the meetings of the City Growth and Regeneration Committee during 2017.
2.0	Recommendations
2.1	 The Committee is asked to: Approve the schedule of meetings for the City Growth and Regeneration Committee during 2017; and Note that the Committee had previously agreed to hold regular strategic meetings of the Committee in order to receive presentations from outside bodies and that these would be scheduled as and when required.
3.0	Main report
	Key Issues
3.1	Members will be aware that the monthly meeting of the City Growth and Regeneration Committee is normally held at 5.15 p.m. on the second Wednesday of each month. However, due to holiday periods and the timing of the monthly Council meetings and, in

3.2	order to assist with the decision-making process, it has been necessary on occasions to
	move some of the meetings to later in the month.
	Accordingly, the following dates have been identified for meetings of the City Growth and
3.3	Regeneration Committee for the period from January to December, 2017:
	Wednesday, 11th January
	Wednesday, 8th February
	Wednesday, 8th March
	Wednesday, 12th April
	Wednesday, 10th May
	Wednesday, 14th June
	No meeting in July
	Wednesday, 9th August
	Wednesday, 13th September
	Wednesday, 11th October
	Wednesday, 8th November
	Wednesday, 6th December
	(All meetings will commence at 5.15 p.m.)
	The City Growth and Regeneration Committee had previously agreed, at its meeting on
3.4	11th November 2015, to hold regular strategic meetings in order to receive presentations
	from outside bodies.
	Financial & Resource Implications
3.5	None associated with this report.
	Equality or Good Relations Implications
3.6	None associated with this report.
4.0	Appendices – Documents Attached
4.1	None

Agenda Item 2a



Belfast City Council

Subject:	Notice of Motion: High Speed Rail Connection Belfast – Dublin
Date:	12th October, 2016
Reporting Officer:	Stephen McCrory, Democratic Services Manager
Contact Officer:	Louise McLornan, Democratic Services Officer

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issues
1.1	To bring to the Committee's attention the Notice of Motion re: High Speed Rail Connection
	Belfast – Dublin which was referred to the Committee by the Council on 3rd October.
2.0	Recommendations
2.1	The Committee is asked to;
	Consider the Motion and take such action thereon as may be determined.
3.0	Main report
	Key Issues
3.1	The Council, at its meeting on 3rd October, considered the following Notice of Motion which
	had been moved by Councillor McVeigh and seconded by Councillor Long:
	High Speed Rail Connection Belfast - Dublin
	"This council recognises the importance of high quality transport connections across these Islands and to this Island. Good Connectivity facilitates and encourages trade and commerce.
	The council believes that a high speed rail connection between Belfast and Dublin, reducing traveling time to one hour each way, would help transform the Island economy to the specific benefit of both Belfast and Dublin and indeed the towns and cities that run along the eastern

	corridor between the two cities. Such a connection would facilitate a daily commute between
	the two cities for employees and business persons.
	Such a development would cost in excess of £2 Billion. The Council believes that the European Juncker Fund, a multibillion Euro fund designed to finance major infrastructure projects throughout the EU, is ideally placed to assist with this ambitious project.
	The Council will explore with others, particularly the Department for Infrastructure and Dublin City Council, the potential for a joint feasibility study to be carried out into this proposal, and to prepare a possible funding application to the Juncker Fund."
	Financial & Resource Implications
	None.
3.2	
	Equality or Good Relations Implications
	None.
3.3	
4.0	Appendices – Documents Attached
4.1	None.



Belfast City Council

CITY GROWTH AND REGENERATION COMMITTEE

Subject:	Presentation – Javelin Retail Impact Study
Date:	12 October 2016
Reporting Officer:	Nuala Gallagher, Director of City Centre Development
Contact Officer:	Michael McKenna, Urban Development Officer

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issues
1.1	The purpose of this report is to update Members on the findings of a recent Retail study undertaken by Javelin Group. The study was commissioned to inform the Council's approach to delivering the City Centre Regeneration and Investment Strategy and improve our understanding of the ongoing challenges facing the city's retail sector. The Retail study supplements the original Javelin report undertaken for Council in 2015.
1.2	Javelin will present to committee the report's key findings.
2.0	Recommendations
2.1	 The Committee is asked to: Note the findings of the report, particularly the ongoing challenges faced by the city centre and the need to continue work to support city centre retail
3.0	Main report
	Background
3.1	To help us fully understand the key issues facing City Centre retail issues and what impact they are likely to have on the City Centre, Council recently asked Javelin to undertake a further retail study as an addendum to their 2015 retail positioning piece focussing on:

	Current catchment and shopping patterns
	Impact of the changing retail landscape
	• Department store analysis – importance of anchoring on retailer performance and their
	impact on venue performance
	Future shopping patterns
	Key Issues
3.2	Javelin will present the report's key findings to committee which will include:
	Belfast's retail ranking
	Retailer sales performance comparison
	Access to the catchment area
	Retailer presence
	Future scenarios
	Other key issues for city centre retailing
	City Centre Retail developments
3.3	Work is ongoing to manage and support the city centre retail offer in line with the aspirations
	of the City Centre Regeneration and Investment Strategy. The Royal Exchange development
	continues to have a live planning consent for major retail-led development and Council are
	considering how best to bring this development forward.
4.0	Appendices – Documents Attached
4.1	None

Agenda Item 4a



CITY GROWTH AND REGENERATION COMMITTEE

Yes

Yes

No

X No

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Contact Officer:	Louise McLornan, Democratic Services Officer
Reporting Officer:	Suzanne Wylie, Chief Executive
Date:	12th October, 2016
Subject: Requests to present to Committee: Transport NI and NI Wate	

Is this report restricted?

Is the decision eligible for Call-in?

NI Water to attend a
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eneration Committee
n

4.1	None
4.0	Appendices – Documents Attached
	None.
3.8	Equality or Good Relations Implications
3.7	Financial and Resource Implications There are no financial or resource implications associated with this report.
3.6	All Members would be invited to attend this Special meeting.
3.5	It is therefore suggested that a Special "infrastructure" City Growth and Regeneration meeting should be held, with both Transport NI and NI Water being invited to attend.
3.4	Members are reminded that the City Growth and Regeneration Committee agreed, at its meeting on 11th November 2015, to hold regular strategic meetings in order to receive presentations from outside bodies.
3.3	NI Water has also undertaken a commitment to present to the Council annually and has contacted the Council seeking a suitable date for it to provide the Committee with a short briefing on its investment priorities and activities within Belfast.
	where it presented its Spring 2016 Report. It now wishes to present its Autumn 2016 Report to the Committee.
3.2	TransportNI last attended the City Growth and Regeneration Committee on 8th June, 2016,

Agenda Item 5a

By virtue of paragraph(s) 3 of Part 1 of Schedule 6 of the Local Government Act (Northern Ireland) 2014.

Document is Restricted

Agenda Item 5b

By virtue of paragraph(s) 4 of Part 1 of Schedule 6 of the Local Government Act (Northern Ireland) 2014.

Document is Restricted

By virtue of paragraph(s) 4 of Part 1 of Schedule 6 of the Local Government Act (Northern Ireland) 2014.

Document is Restricted



Belfast CITY GROWTH AND REGENERATION COMMITTEE

Subject:	Committee Plan Progress Report		
Date:	12 October 2016		
Reporting Officer:	Suzanne Wylie, Chief Executive		
Contact Officer:	Donal Durkan, Director of Development Nuala Gallagher, Director of City Centre Development		

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issues				
1.1	The purpose of this report is to provide an update on progress against the key actions contained in the City Growth & Regeneration Committee Plan, as agreed by Committee in				
	October 2015. This will provide Committee with a baseline on which to discuss and agree				
	priority action areas at the upcoming Committee Planning workshop.				
2.0	Recommendations				
2.1	 The Committee is asked to: Note the progress to date against the agreed actions within the Committee Plan and Agree that Officers continue to progress, subject to further consideration at the Committee Planning workshop. 				
3.0	Main report				
	Key Issues				
3.1	The 2015 plan was developed in line with the Council's existing Corporate Plan and the emerging Belfast Agenda, the community plan for Belfast. The Belfast Agenda has at its core a commitment to inclusive growth and the importance of growing the local economy to				

improve the quality of life. The Agenda has four main pillars, which summarise the city priorities (see below). The pillars for 'Business and the Economy' (Growing the Economy) and 'City Development' are the focus of this Committee. Thus the Committee continues to take the lead in ensuring that the narrative of the agenda balances the need for economic growth with the purpose of this growth – to connect people to opportunity and reduce inequality.

Business and economy

- Attract more investment into Belfast
- Foster more business growth in Belfast
- Strengthen business relationships
- Make Belfast easy to do business with
- Maximise impact of city region
- Reduce poverty and economic inequality

Living here

Improve the city living experience

- Improve neighbourhoods
- Improve community relations
- Reduce health inequalities
- Create active and empowered citizens
 Provide fit-for-
- purpose city services

Working and learning

- Address the educational inequalities
- Attract and retain even more skilled people
- Match skills and employability to opportunity across Belfast

City development

- Attract tourists to Belfast
- Promote and position the city to compete
- Develop the city infrastructure
- Drive physical regeneration of the city centre
- Key strategic projects and policies
- 3.2 The 2015 plan and ongoing work also aligns with and complements the works of our key partners. In this way we expect to achieve the greatest impact in terms of jobs and opportunities for the people of Belfast. Key documents include the Programme for Government and particularly priority '1: growing a sustainable economy and investing in the future' and priority '2: creating opportunities, tackling disadvantage and investing in the future'; and the Northern Ireland Economic Strategy and associated Skills Strategy for Northern Ireland.
- 3.3 Last month Members noted some of the additional projects and programmes that have developed from the work of the Committee over the last year, in line with the Belfast Agenda. In particular, under the Growing the Economy theme, initiatives such as a clear city proposition, a concierge service for investors, a city Economic Forum, and the recently agreed wider 10-year Employability and Skills Framework. The upcoming Committee Planning workshop will provide an opportunity to test and shape the emerging thinking on these issues in the context of the economic briefing provided by Professor Neil Gibson (at this Committee meeting), emerging priorities within the Belfast Agenda, and the progress with the current Committee Plan. The workshop will then shape the ongoing work and agenda of the Committee, the new Corporate Plan and the budget setting process for 2017/18. The date for this workshop is still to be confirmed but is likely to be in early

November.

The City Growth and Regeneration Committee is responsible for the development and
 implementation of strategies, policies, programmes and projects directed towards
 regeneration and growth of the city in the context of outcomes agreed in the community and
 corporate plans and other corporate strategy decisions. The Committee also has oversight
 of the Council functions in relation to economic development, urban development, tourism,
 culture & arts, European and international relations, car parks, city markets, city events,
 Belfast Castle, Malone House and Belfast Zoo.

The Committee is currently working to an ambitious Committee Plan, aligned to the

3.5 Council's Corporate Plan and emerging Belfast Agenda. The current plan was created after discussion with Members about the role of the Committee and its priorities for the City. The following priorities were agreed by Members in November 2015:

- Place positioning and maximising the opportunities for investment, tourism and regeneration;
- The Employability & Skills Framework (& Year 1 Action Plan);
- Integrated Tourism Strategy;
- City Centre Regeneration & Investment Strategy;
- Investigate the feasibility of a City Deal for Belfast;
- Develop a car parking strategy;
- Ensure the above strategies give consideration to connecting neighbourhoods to the city centre, ensuring that the whole city enjoys the benefits.

An update on the progress with the key actions contained in the plan is attached as
 3.6 Appendix One. Members are also aware that a number of detailed reports on key work streams for Growing the Economy have recently been considered and will continue to feature regularly on the Committee agenda.

A separate item on the Committee agenda provides an Economic Briefing from Professor
 Neil Gibson. This provides an opportunity for Committee to contextualise the planning and priority setting for the ambition to Grow the Economy as part of the Belfast Agenda and the work of the Committee.

Members are also aware that the factors that influence economic growth do not solely lie within local government's control therefore strengthening business relationships and local-

3.8 central government relationships is a central tenant of the Belfast Agenda and the city's ambitions to Grow the Economy.

A key element of the Committee's role is therefore to shape and influence the major strategies and developments of our partners in the city to ensure that the benefits of cityregion growth are maximised. As such, the Committee has received presentations and deputations over the year, from the Department for Infrastructure, the Titanic Signature Project, Central Library, and Transport NI, amongst others, to agree how better to align improvement activities for maximum economic growth.

Overview of Progress

As previously noted by Committee, Members have played a leading role in shaping the 3.10 Belfast Agenda, the community plan for Belfast. The Belfast Agenda has at its core a commitment to inclusive growth. The Committee has played a key role in ensuring that the narrative of the agenda balances the need for economic growth with the purpose of this growth – to connect people to opportunity and reduce inequality. For this reason, the key actions within the Committee Plan are aligned to the delivery of the key themes that have emerged from the Belfast Agenda. The following provides a snapshot of some of the highlights and challenges over the period of the Committee Plan to date within the context of Growing the Economy.

Fostering Business Growth and Strengthening Business Relationships

Members will be aware that, on 1 April 2015, Council assumed statutory responsibility for a3.11 range of business start-up and growth functions.

- Our activities helped to support almost 550 new jobs during 2015/16. These activities included a suite of support for businesses from pre-start, to start, and then growth in addition to programmes to help people into work. Attendance at these various programmes for the year 2015/16 was 2,200.
- Ongoing efforts to increase local procurement opportunities including delivery of the Smarter Procurement programme and information sessions. Council have agreed the 2015 local multiplier baseline figures - for every £1 of Council expenditure, 70pence is spent or re-spent in the Belfast economy which increases to £1.34 across the regional economy.
- Establishment of two Business Improvement Districts in the city centre BID One and Destination CQ. The Belfast One bid is expected to deliver more than £5 million pounds of additional investment over the next five years. Destination CQ expects to

generate £1.7 million over the five years. Work is also underway to support the creation of the Linen Quarter BID. BIDS enable businesses within their area to work together and prioritise initiatives such as marketing, additional cleaning and public realm improvement. These are led by the BID for the businesses and help them to increase their competitiveness and grow their customer base.

- Enhancing the city's economic infrastructure, with the development and opening of the Innovation Factory. This is a 55,284 sq ft building, in a deprived area of the city, with Grade A accommodation innovation space aimed at accelerating business growth through collaboration and networking. It will support up to 400 jobs. The Innovation Factory also includes social and community regeneration opportunities and this model is being considered for other developments. A separate report on the Committee's agenda provides more detail on this.
- Engagement with public, private and skills sectors to identify creative sector growth opportunities for the local Belfast economy. This has helped to identify the need to provide appropriate work/office space for the sector. This will help to support growth and job creation in animation, app/mobile development, games development, music and children's television production.

Attracting Investment and Positioning the City to Compete

3.12

In an increasingly competitive global environment, Belfast must emphasise its distinct competitive advantage if it is to continue to compete and successfully attract FDI, tourists, and business to the city.

- The launch and opening of the Belfast Waterfront in April 2016 as an international conference and convention centre and the establishment of the Council Owned Company and appropriate governance arrangements. This £29.5m investment will enhance Belfast's position in attracting business tourists to the city. It will generate £100 million for Belfast and create 1,500 new jobs by attracting 50,000 conference delegate days each year by 2020.
- The city hosted the successful Tall Ships 2015 event, which generating an estimated £16 million for the local economy through the 520,000 visitors to Belfast Harbour over the four days and 130,000 to the Tall Ships Parade. The annual programme of city events (comprising St Patrick's Day, Lord Mayor's Event, Marathon, Autumn Fair, Monster Mash and Christmas Lights Switch On) has to date attracted a further 94,450 attendees to the city.
- Delivering the Belfast Year of Food 2016, which included the Focus on Food conference and running a second successful Twilight Market at St Georges Market in

	May 2016 The latter boosted the footfall in St George's Market to 248,599 (target
	205,000) for the first quarter of the year. This makes St George's one of the top
	attractions in the region and helps to directly support over 350 jobs.
	- Developed a hotel prospectus for the city. The Council has now approved 11 planning
	applications for hotel developments in the city.
	- Showcased Belfast at MIPIM in March 2016, promoting the city as a compelling
	location for investment and growth. Fifteen follow up visits to the city by significant
	investors are being followed up relating to Grade A office space, retail, hotel and
	residential developments.
	City Centre Regeneration and Maximising the Opportunities for Growth & Regeneration
	As the capital city and gateway to the region, many of the key growth issues, such as the
	need for effective infrastructure that supports growth also need to be considered and feature
	strongly in the Committee's plan.
3.13	- The City Centre Regeneration & Investment Strategy was approved by Council in
	September 2015 and adopted by Department for Social Development (now Department
	for Communities) as the policy framework for the development of the city centre in
	2016.
	- Agreed a Vision for the Linen Quarter, aligned to the plans for the development of the
	Transport Hub at Great Victoria Street. Work is underway to develop proposals for the
	Western Quarter and Oxford Street/East Bank Special Action Areas, as identified in the
	City Centre Regeneration & Investment Strategy.
	- Developed a city car parking strategy which is currently being consulted upon.
	Members are asked to note that a public consultation event was held on 4 October in
	City Hall and the consultation will close on 21 November 2016.
	- Successfully launching the Belfast Bike Share scheme in April 2015. This has
	accounted for more than a quarter of a million healthy and environmentally friendly
	cycle journeys being undertaken around the city. There are more than 4,000 annual
	subscribers. The scheme was awarded the Best Integrated Community Hub or Cycle
	Scheme at the annual Cycle Planning Awards. Work is currently underway to identify
	options for future expansion and to review the pricing structure.
	- The Employability & Skills Framework, as approved by Council in June 2016. This aims
	to help an estimated 14,200 Belfast residents into work by 2025. It will become a vital
	workstream to enhance opportunities for communities and the growth of the city. With
	approval to develop a Council led employability model for the city, combined with the

Council's role as the planning authority which provides greater opportunity to plan

	effective and integrated interventions around employability, there is a need to ensure a
	long term strategic approach to delivering the Framework. Therefore, this is likely to
	feature prominently in the Committee's agenda moving forward.
	This Committee has a central role in building and influencing external partnerships with key
	city stakeholders and transforming the city to secure future success, therefore it is important
	that the work of the Committee and the Committee Plan evolves on an ongoing basis to take
	account of developing and new opportunities for Growing the Economy within the city.
3.14	Finance & Resource Implications
5.14	
	The Committee Plan has been developed in the context of the resources available to
	Committee.
	Equality & Good Relations Implications
3.15	Programmes and actions within the Committee Plan are developed and delivered in
	consultation with the Council's Equality & Diversity Officers.
3.16	
4.0	Appendices – Documents Attached
+.0	Appendices – Documents Attached
4.1	Appendix 1: Report on Progress against the CGR Key Actions

Appendix 1

City Growth and Regeneration Committee Plan 2015-17 – Update on Progress

September 2016

Ref	Activity	Responsible	Update
2	Business and the economy	•	
2.1	Attract investment into Belfast		
2.11	Develop a city investment and development proposal (City Deal)		
.1 .2 .3 .4 Page 29	Initial research into City Deals Engagement with Core Cities and councils that have secured City Deals Negotiations with central Government Appoint specialist expertise to develop a city deal proposal Compile research and the evidence base to support proposals for a city deal e.g. updating the 'Competitiveness Study' Produce a city deal proposal	Suzanne Wylie, Chief Executive Team: Sharon McNicholl, Caroline Wilson	Following the Notice of Motion raised at Council in February 2015, Committee considered a report on taking forward a potential Belfast City-Region Growth Deal in April 2016. Specialist expertise has been commissioned into developing a city-region growth deal proposal. In addition to discussions at Committees, discussions have taken place with Party Leaders, Belfast MPs, the Secretary of State and Permanent Secretaries to test and build the concept of developing a city-region growth deal. Initial research into city deals presented to SP&R Committee and CGR Committees in Quarter 1. Officers are continuing to engage with 'core cities' and councils who have secured city deals. Engagement is underway with surrounding councils at an officer and political level to assess the appetite and potential opportunities to take forward a collaborative approach on identified issues. This work is being factored in to the Council's response to the draft programme for Government Outcomes Framework and associated Economic, Investment and Social Strategies as well as ongoing ministerial engagements. Political bi-lateral meetings are scheduled with city-region party group leaders and the city-region workshop will be held in late 2016.Plans are in place to undertake an advocacy strategy including wider business sector stakeholders and Westminster briefing. Work will continue towards developing a city region growth deal proposal in early 2017.
	Deliver the International Relations Framework		
.1	Deliver the action plan (agreed by Development Committee August 2013)	Donal Durkan, Director of	In February 2016, Committee noted the progress and completion of the International Relations Framework 2012-2015 and approved the development of a new framework.
.2	Review the completed programme and develop options for future work	Development	It's estimated that £4 in every £10 of sales by Belfast Companies (INI clients) are exports; overnight tourists contribute £278M to the economy; and Belfast has secured over 20,000 inward investment jobs in the past decade.
.3	Deliver new framework as appropriate (subject to the review)	Team: Lisa Toland, Laura Leonard & EUID	While these figures are encouraging, the new Framework will allow Council officers to work with City partners to further promote Belfast proactively on the international stage to attract more trade and investment, increase visitor and student numbers and build the networks necessary to support growth. This will build on recent activity such as MIPIM, the China and USA visits. It also

Ref	Activity	Responsible	Update
			considers internal resource and organisational issues to ensure we are in a position to deliver on commitments and take advantage of future opportunities. Committee have received the presentation on initial findings for comment and input in September 2016.
	Deliver the 'Go to Market' programme		
.1 .2 .3 .4 .5 .6 .7 Page 30	Develop a business case for attending MIPIM Sponsorship programme for MIPIM Attend MIPIM Evaluation of MIPIM Research and scope requirements for a City investment Portal Trial draft portal Launch portal at MIPIM	Donal Durkan, Director of Development Team: City Centre Development	Council successfully led a city delegation to MIPIM on 14-17 March 2016. 53 delegates from 23 organisations attended, with £163,000 of private sector sponsorship secured. 100% of delegates agreed MIPIM provided a robust profile for the city, and 91% strongly agreed it helped them develop new connections. As reported to Committee in May 2016; three key outcomes have been achieved: • the strong Belfast proposition has put the city back on the investment map; • the coherence of the Belfast partnership has been strengthened; and • 15 expressions of interest from significant investors were received. Committee have agreed £60k to support MIPIM 2017. Following feedback from delegates a larger 50sqm stand has been booked; and tenders for a combined events management, PR & Comms, and Design contract is currently being evaluated (appointment mid-October). A sponsor's launch event is scheduled for mid-November, with public launch in Feb 17. To support MIPIM an online investment portal was launched in March 2016. This contains up to date marketing collateral, including information about the sectors we want to attract, investment opportunities in the city, a map of ongoing developments, Belfast's key selling points, and contact details. Property agents have recently agreed to contribute to a new section hosting strategic development and investment opportunities across the city. http://www.belfastcity.gov.uk/business/investinginbelfast/investinginbelfast-about.aspx
	City Centre Regeneration & Investment Strategy		
.1	Take a phased approach to developing detailed plans for the identified Special Action Areas e.g Linen Quarter Vision, East Bank and Western Quarter.	Suzanne Wylie Chief Executive / Nuala Gallagher	Since Council published the City Centre Regeneration & Investment Strategy in September 2015 work has been underway to establish a city centre development team and deliver the aims of the Strategy.
.2 .3 .4 .5 .6 .7	Supporting City Development, including Transport Hub and Royal Exchange. Utilise the City Centre Investment fund for key strategic regeneration investments e.g. Belfast Telegraph Building Develop Proposals for a City Centre Visitor Attraction Support the retail sector	Team: City Centre Development	The Linen Quarter Public Realm Vision and Analysis has been developed and finalised and is beginning to influence emerging development in this part of the city including multiple hotel and office developments. A consultant team has been appointed to tak forward a Development Framework for the East Bank area as identified in the City Centre Strategy. Western Quarter is currently benefiting from positive private sector investment, including the Primark extension, purchase of Norwich Union House, and planning for a boutique hotel in Bank Square. To support this a three stage action pla is being developed, incorporating marketing of the area to improve footfall, taking st to address ASB, and animating the area with projects for meanwhile use.

Ref	Activity	Responsible	Update
.8 .9 Page 31	Car Parking Strategy 3D Model		The City Centre team are actively engaging with public and private developers on key city projects, including the £150m Transport Hub and the proposed mixed use development at Royal Exchange. We aim to integrate this with emerging activity within the city centre strategy to ensure a consistent vision and approach. Council officers have been working with McAleer & Rushe to set up an appropriate partnership to jointly take forward the council approved CCIF investment in the Belfast Telegraph site. Council have now entered into a partnership arrangement with McAleer & Rushe and in early October 2016 the site was acquired by the partnership as part of the project's first phase. Phase 2 of the Belfast Telegraph project will focus on developing proposals for the site. The vision for a new international tourist attraction is centred around the Belfast Story. One option is to create an experiential based attraction that showcases the best of Belfast music, art and literature. The option of a municipal or regional art gallery will also be evaluated. One of the key aims is to drive tourism to the city, with an objective to double average tourist nights from 1 to 2. Next steps for the project are to progress stakeholder engagement, develop the funding model, and take forward the master planning of the wider site (to integrate with other developments and provide a consistent approach to the area). In 2015 Javelin Group, a retail consultancy owned by Accenture, completed a retail positioning study for Belfast City Centre to help inform the City's approach to proposed retail development in the North-East Quarter and other potential developments. To help us fully understand issues originally identified and what impact they are likely to have on the City Centre Council recently asked Javelin to undertake a further retail study as an addendum to their 2015 retail positioning piece. This work is now in the final stages of completion and Committee will be receiving a presentation from Javelin on the report's key findings. To assi

Ref	Activity	Responsible	Update
2.2	Foster business growth in Belfast		
	Manage the transfer and transformation of business start-up programmes		
.1 .2 .3 .4 .5 .6 .7 Page 32 .10	Complete Regional Economic Appraisal Secure Committee approval for preferred option Submit funding application for ERDF/LED and INI funding Develop plans for interim business start up provision Submit scoping documents for ERDF/LED and INI funding Agree and implement interim arrangements for business start up provision Submit joint ERDF funding application with other Councils Respond to any ERDF requests for further information on application (If ERDF application succeeds) Commence procurement process for replacement business start-up programme Manage small business programme delivery	Donal Durkan, Director of Development Team: Lisa Toland, Colin McCabrey & Economic Development	In the first year (to March 2016) of statutory responsibility being transferred to Council, the number of jobs promoted through start-up activity was 445 (against a target of 325). The ERDF funding application has been appraised and is being reviewed by Invest NI for consideration of future funding. Delays with the appraisal process and the implication of BREXIT means that the regional programme will not be in place by the conclusion of the existing Regional Start Initiative (RSI) by October 2016. Officers have developed an interim solution to be operational from October 2016, until the regional programme is in place. Aligned to this, the Council is scoping out a central CRM solution for the region. Lisburn & Castlereagh City Council are leading on the staffing and procurement of the new programme and Derry City and Strabane District Council are managing marketing and communications. In addition Officers are continuing to deliver pre-enterprise activities across Belfast and in June launched a Social Enterprise Support Programme 'Go Social'. Work is underway to develop proposals to deliver the Council's 'Notice of Motion' to support start up and expanding small business, as agreed by Committee in August 2016. This includes options such as a Small Business Commissioner, an investment fund, rates incentives, and expert support for start-ups.
	Deliver business growth initiatives		
.1	Deliver various programmes such as superconnected, smarter procurement, go for growth and BEN, etc Workshop with previous users to determine	Donal Durkan, Director of Development	We continue to offer a range of programmes to support businesses and encourage growth. From April 2015 to March 2016 there was attendance of over 2,200 people on our business support programmes and networking events. This helped to support almost 550 new jobs.
.2 .3	appropriateness of programmes and identify potential new programmes Support the delivery of economic infrastructure projects including the Innovation Centre and	Team: Lisa Toland, Colin McCabrey & Economic The range of programmes was reviewed through a series of work delegates. Programmes now include, among others - Interim Mer Advancement, Business Growth, Interim marketing, Start Up Marl Pre Enterprise Activity, BEN, Enterprise Awareness, Creative Acce Entrepreneurs Club, Women's Tec. WIB, Springboard, Digital DNA	The range of programmes was reviewed through a series of workshops with previous delegates. Programmes now include, among others - Interim Mentoring, Procurement Advancement, Business Growth, Interim marketing, Start Up Marketing, Social Economy, Pre Enterprise Activity, BEN, Enterprise Awareness, Creative Accelerator, Creative Entrepreneurs Club, Women's Tec, WIB, Springboard, Digital DNA, and BID
	Cleantech Park	Development	Development. Work has also started on options to deliver the Council's 'Notice of Motion' to support start up and expanding small business, which was considered by Committee in August 2016.
	Increase local procurement with Belfast based suppliers		

Ref	Activity	Responsible	Update
.1 .2 .3 .4 .5 .6 .7 .8 .9	Complete analysis of spend Undertake review of procurement unit Develop a sustainable procurement strategy Launch the next wave of the Smarter Procurement Programme Calculate the economic impact of expenditure for the 2014/15 financial year Explore market testing pre-qualification/tender Deliver information raising and capacity building workshop and information sessions Develop Outcomes Framework in line with overall Investment Programme Outcome Framework	Gerry Millar, Director of Property & Projects Team: Donal Rogan, Procurement & Economic Development	The local multiplier, has identified that for every £1 of council expenditure 70 pence is spent or re-spent in the Belfast economy, which improves to 96 pence when considering the wider Greater Belfast economy, and £1.34 across the regional economy. In January 2016, it was agreed that this would be the baseline position on which future reviews would be based. Comparisons with other council areas suggest that, spending with local suppliers by Belfast City Council exceeds the benchmarks of other councils for local purchasing within Northern Ireland and the rest of the UK. Based on this work, Council agreed that a key area for development is to view procurement as a tool to create social value rather than just purchasing which will be taken forward through the development of a Social Value procurement Framework. This will be developed in the context of the Belfast Agenda. The 2016 figures are currently being validated.
	Develop a Creative Sector Strategy		
.1 Page:33 .4 .5 .6	Initial research into the current position and opportunities for the sector Engagement with the sector Develop TOR for a 'task force' of key players to take forward improvements Establish the task force Develop and agree an action plan Deliver action plan	Donal Durkan, Director of Development Team: Lisa Toland, Colin McCabrey & Economic Development	A meeting took place in May 2016 at Google Innovation Labs with the Council and the key Creative and Digital Industry (CDI) stakeholders in the City. The purpose was to consider recommendations detailed within Belfast City Council commissioned report <i>'Accelerating the Creative & Digital Sector in Belfast'</i> . Attendees included: NI Screen, Belfast Metropolitan College, Ulster University, BBC, UTV, Creative and Cultural Skills, Invest NI, PWC, Belfast City Council, Deloitte & MakeMatic. Other invitees to the group include Kainos, Queens University, Generator NI, 16 South, Inlifesize and the Oh Yeah Music Centre. It was recommended that the Council (& stakeholders) identify primary sub-sectors within the wider creative digital sector to focus on as key to the local economy. These included animation, children's television production, app / mobile development, games development and music. It was also recommended that the group identify three priority actions to successfully deliver within the first year. This included the availability of creative industries workspace as the provision of suitable office space for the sector was vital for the growth of the sector. Opportunities are currently being investigated to identify potential options to support/provide collaborative workspace. All of this will help to support growth and job creation in animation, app/mobile development, games development, music and children's television production.
2.3	Strengthen business relationships	 	
	Support the process to create Business Improvement Districts (BIDS)		
.1	Engage with Belfast BID teams to determine	Donal Durkan,	BIDs provide a mechanism for businesses to form an arrangement to decide on the

Ref	Activity	Responsible	Update
.2 .3 .4 .5 .6 .7 .8 .9 .10 .11 Page 3 4	process Establish base line service provision for frontline services in Belfast BID area Establish options for BID ballot and secure council agreement Commission 'Belfast One' BID ballot process Secure council agreement on how to vote on the 'Belfast One' BID Establish baseline for discretionary spend services in BID 'Belfast One' Vote on 'Belfast One' Bid Establish base line service provision for frontline services in CQ BID area Establish baseline for discretionary spend services in BID (CQ Bid) Vote on CQ BID Oversee the management of the CQ Bid Ballot (Cathedral Quarter) Establish options for BID levy collection Ongoing support as required	Director of Development Team: Lisa Toland, Colin McCabrey & Economic Development	 improvements they want to make to an area, how they will manage and deliver the improvements and the associated costs. Following the successful ballot for the Belfast One BID in 2015, permission was obtained at December's Committee to subcontract management of the BID ballot to Electoral Reform Services. The ballot for the Cathedral Quarter BID was held on 15th April 2016 and was agreed by an 84% majority by number and 91% by rateable value. The Belfast One bid is expected to deliver more than £5 million pounds of additional investment over the next five years. Destination CQ expects to generate £1.7 million over the five years. The Cathedral Quarter BID levy will be collected using the same approach as used for Belfast One (i.e. BCC managing the process). Both BIDs now have BID managers in post. BCCM have also instigated the development of a BID for the Linen Quarter and the Council has agreed to fund a BID Development Manager post for a period of one year from summer 2016. The vote is currently planned to take place in March 2017.
4 4.3	Working and learning Improve skills and employability		
	Deliver the Employability and Skills Framework and establish an Employability & Skills Partnership		
.1 .2 .3 .4 .5 .6 .7 .8	Secure Committee approval of draft framework Complete consultation and equality screening of framework Review consultation responses and amend framework Secure Committee approval for final framework Develop an action plan to deliver the framework Engage with key city stakeholders Secure agreement for the Employability and Skills framework Deliver action plan	Donal Durkan, Director of Development Team: Lisa Toland, Colin McCabrey & Economic Development	After extensive consultation, the revised Employability and Skills Framework was adopted by the Strategic Policy & Resources Committee in June 2016; along with an associated year one action plan and budget. The Framework aims to help an estimated 14,200 Belfast residents into work by 2025. An employability pathway model was also approved. In particular; this includes further development of partnerships and projects that facilitate the pathway model for supporting those furthest from the labour market into a job. Engagement will continues with key city stakeholders to develop this. The pathway model includes a wide range of projects and activities but initial efforts will involve a joint pilot with Sport Changes Life, Active Communities, and other such projects with a track record of delivery, as approved by SP&R Committee in August 2016. We will also be working with key employment sectors to capture potential jobs for those who go through the pathway, including a tailored skills development pilot project with the hospitality sector.

Ref	Activity	Responsible	Update
5	City development		
5.1	Attract tourists to Belfast		
	Deliver the Tourism Strategy "Tourism Growth Plan"		
.1 .2 .3 .4 .5 .6 .7 .8 Page 35 .12 .13 .14	Implementation - agree Delivery Plan with partner agencies Develop place positioning narrative (see 5.2.1) Secure Business Tourism Subvention Fund 15/16 Scope options for a tourism leadership programme Scope options for the 'Beyond Peace' agenda Complete Hotel Survey Approve 'Ideas Factory' concepts Put in place 'Year of Food' Plans Agree action plan for the 'Beyond Peace' agenda (with key partners) Determine new research brief Put new conference subvention scheme in place Develop a Tourism Leadership Programme for the city Provide recommendations to address hotel bedroom deficit in the city by 2020 Progress an economic appraisal for a Contemporary Arts Gallery in the City Develop and deliver further actions to deliver the Tourism Strategy 2015- 2020	Donal Durkan, Director of Development Team: Lisa Toland & TCHA Unit	Tourism is estimated to support 9,300 full time jobs in the city. Our current strategy aims to double the value of visitors' spend in the city by 2020. The Year 2 action plan was approved by Committee in May 2016. Projects and plans with associated budgets are now being delivered by officers. Key activities include delivery of the business tourism subvention fund; developing an approach for the Ideas Factory using lessons from the pilot project; investigating the Beyond Peace proposal; promoting the Year of Food initiative; and establishing a Leadership Academy for the industry. Additionally we have developed a Hotel Prospectus, which was launched at MIPIM in 2015. The prospectus has since been utilised to proactively contact hotel brands and also in response to specific development queries. The prospectus is currently being circulated to property agents in the City. Since the Council assumed planning responsibility, it has granted planning permission for 11 new hotel developments. The average monthly hotel occupancy level for the first six months of this financial year was 84.1%. In terms of specific events, we have delivered a range of events in support of the NI Year of Food. These include the 'Focus on Food' conference and a second Twilight Market in May. This helped to boast the footfall in St George's Market to 248,599 (target 205,000) for the first quarter of the year. This makes St George's one of the top attractions in the region and helps to directly support over 350 jobs. To measure progress with the Strategy, officers are working with NISRA and have an agreed approach to monitoring visitor numbers and spend in the City.
	Develop a framework for city events and festivals		
.1 .2 .3 .4 .5	Agree scope of project with stakeholders Develop and issue quotation specification Assess applications Appoint consultants Sign off Project Initiation Document	Donal Durkan, Director of Development Team:	Highlights of the 2015-16 City Events programme include the successful delivery of the Tall Ships and the Sports Personality of the Year. An evaluation of Tall Ships estimated that it attracted 520,000 visitors to Belfast Harbour over the four days and another 130,000 to the Tall Ships Parade; it generated an estimated £16 million for the local economy, which equated to a £12.30 return for every £1 of the Council's investment.

Ref	Activity	Responsible	Update
.6 .7 .8 .9 .10 .11 .12 .13 .14	Carry out desk based research Carry out stakeholder research/consultation Produce draft recommendation report Secure Committee approval of draft framework Equality screen draft Framework Issue draft framework for public consultation Review consultation response and amend as necessary Secure Committee approval of final framework Apply framework to future decision making	Lisa Toland/ Gerry Copeland	The events programme for 2016-17 approved by Committee in February 2016 included the regular annual events plus the UK National Pipe Band Championships (delivered in June) and the All Ireland Irish Dancing Championships. The annual events to date (April- Sept) have attracted attendance of 94,450 with an economic impact of £1,678,643. Attendance for the themed events to date is 163,810 with an economic impact of £4,512,100. (Note: these do not include the figures for the Carl Frampton event or the Boucher Road Euro Fanzone, which have still to be validated). Currently officers are working to establish financial options to attract and support future international events to be considered by Committee.
.1	Deliver the Cultural Framework Take forward the remaining actions within the	Donal Durkan,	Committee approved the development of the action plan to deliver the existing Cultural
.1 .2 Page 36 .5 .6 .7 .8 .9 .10	framework Secure Committee approval to develop an action plan 2016-20 Secure Committee approval for multi-annual funding 2016-20 Open call for small grants and multi-annual grants Engage with the community on the new action plan Evaluate the programme to date and develop a draft action plan for Committee consideration Conduct public consultation on the draft plan Obtain Committee approval of the new plan Launch new action plan 2016-20 Assess and award new grants	Director of Development Team: Lisa Toland & TCHA	 Strategy and Vision up to 2020. Estimates have suggested that the sector support approximately 1,000 jobs in the city. Through our various support mechanisms we expect that, for every £1 we invest, a further £8 will be generated. This will support 300 full time jobs a year. Progress against the original strategy was reviewed and extensive consultation was undertaken with the sector to determine how best to address the outstanding priorities from the strategy. The draft action plan was approved for consultation by Committee in December 2015. The consultation closed in March 2016. At least 84% of respondents fully or mostly agreed to the proposed plans and actions within each theme. The revised Cultural Framework Action Plan 2016-20 was approved by Committee in April 2016. The actions 2016/17 are designed to deliver on four main themes: Distinctly Belfast - Deliver a "City as a Gallery" initiative launched in September 2016; develop international support programme to showcase Belfast's culture, arts and heritage. Inspiring Communities - conduct an audit of cultural activity; deliver capacity building programme for community-led arts projects; develop artists in communities programme. Attracting Audiences - set up Strategic Attracting Audiences Steering Group; develop and deliver audience development and marketing initiatives; create opportunities for collaborative marketing and clustering to increase the profile of events across the year. Strengthening the Sector – deliver skills development & training programme and review non-core funding streams to launch revised programme.
	Deliver an improvement plan for key		

Ref	Activity	Responsible	Update
	Commercial assets e.g. Castle, Malone House, Stables and the Zoo		
.1 .2 .3 .4 .5	Pre market testing on catering contract Tender process for catering contract Commercial review of assets including performance review and benchmarking analysis Draft improvement plan Identification of quick wins, income growth opportunities, use of promotions, pricing and programmes, etc to increase throughput Ongoing improvement	Rose Crozier, Assistant Director of City & Neighbourhoods Team: Jacqui Wilson, Parks & Leisure	An update on the improvement plan was presented to June Committee and further work has been requested in relation to the longer term options for the Zoo which will be presented to Committee in the next couple of months. A tender process is underway to replace the catering arrangements at the 4 sites which will include investment from the contractor and a focus on improving the performance of the sites.
	Support the expansion and ongoing success of Belfast Waterfront		
.1 Page 37	Support the expansion of the Waterfront and ensure marketing and programming are in place for launch. Ongoing management of the Belfast Waterfront up to and beyond the building extension programme.	Donal Durkan, Director of Development Team: Susie McCullough & WF Team	 Under oversight of the Board of Directors and the Shareholders Committee the Belfast Waterfront is now operational with Quarter 1 of 2016 delivering on all targets. A one year plan, within the context of a five year strategy up to 31st March, 2021, was approved by Committee on 21st June, 2016. This included the financial plan for the management company. The future business plan will be presented to the Shareholders Committee on the 21st November 2016 along with an update on the performance of the company in Quarter 2. Members have been advised that the focus of the 2016/17 Business Plan was to generate increased income and as such it was important to be able to sell Belfast as a destination as well as the venue itself. The Company have been working with Visit Belfast to update information and marketing materials regarding travel connections to the city, in order to challenge perceptions about Belfast's accessibility in the international conference market. The Business Plan also includes details of the Corporate Social Responsibility elements, which include reduced rates for charities and not-for-profit events; and promoting work experience for local young people, offering experience in the catering industry, front-ofhouse, sales and marketing with low barriers of entry. The Company will also nominate a charity each year and ensure that the venues were used to benefit that charity as much as possible. As part of the conditions of the funding, targets were set for the company to achieve by 2020. These are: attract 50,000 delegate days (35,000 of which should be from out-of-state); host an average of 6 Large/National Association and 6 European/International Conferences per annum; and reduce the annual operating deficit by £1.6m from the baseline.

Ref	Activity	Responsible	Update
			In terms of the ICCA (International Congress and Convention Association) league rankings, Belfast Waterfront is doing well in its first year, when compared to similar sized cities.
5.2	Promote and position the city		
	Develop a 'city positioning' narrative and implementation plan		
.1	Consult with key city stakeholders	Donal Durkan,	Working with key city partners, an initial City Narrative has been developed and tested
.2	Produce an initial draft narrative	Director of	with stakeholders and others at various events during the year. Central to this has been on ensuring that the narrative is authentic, takes account of Belfast's unique
.3	Host Member workshop on emerging key themes	Development	characteristics and history, embodies the changes taking place in the City and capture a
.4	Position Belfast to attend MIPIM in 2016 (see 2.1.3)	Team: Lisa Toland, TCHA	shared ambition for the future. This is currently being refined to focus on developing a number of sector specific propositions; focusing on investment, tourism and education. An outline implementation plan/framework has been developed which includes action
.5	Develop an implementation plan	& City Centre	plan. This is being reviewed by senior officers and will be brought to Committee for
.6	Secure Committee approval for the narrative and implementation plan	Development	consideration.
י./ ג	Confirm the stakeholders for the 'Place Board'		
.7. Ra g	Commence 'Place Board'		
5.3	Key strategic projects and policies		
38	Deliver Renewing the Routes		
.1	Project initiation for York 2 and Shankill 1, presentation of condition survey, initial drawings	Donal Durkan, Director of	The 2015/16 Renewing the Routes programme on York Road and Shankill Road was completed on target.
.2	Value engineering and agreement of final costs	Development	Following the analysis on potential future schemes, it was agreed that the RTR
.3	Legal agreements, final drawings in place	-	programme would not go forward at this time, and should be considered in the context or the Council's approach to area working, city centre development and the realignment
.4	Commencement of onsite works for York Road and Shankill Road	Team: Urban Development	of staff resource as a result of the Council's new responsibilities in terms of planning.
.5	Ongoing delivery of Renewing the Routes on York Road and Shankill Road		
.6	Job completion and end of project letters sent		
	Develop the operating model for the Forthriver Innovation Centre (Innovation		
-	Factory)	Danal Davi	
1.1	Commence construction Development of spec for competitive dialogue	Donal Durkan, Director of	The new £9.1m Innovation Factory on Springfield Road will officially open at the end of September. This will be a pioneering creative business space for start-up businesses and
.2	process	Development	expanding firms specialising in innovation, research and development and other creative
.3	Commence competitive dialogue process to		solutions. It will support up to 400 jobs in a deprived area of the city.
	appoint operator	Teams involved:	The Innovation Factory will be operated by Oxford Innovation (OI), a company with

Ref	Activity	Responsible	Update
.4	Continue construction	PMU, Estates,	experience in running similar innovation centres across the UK.
.5	Appointment of operator	Procurement, & Economic Development	Community engagement, shared space and social regeneration plans have been developed and consulted upon. The contract will be closely monitored to ensure that the Innovation Factory delivers on the lange this time and invite space and invite space and invite space and invite space.
			the key objective, particularly job creation. It is expected it will support at least 145 jobs by 2018 and 187 by 2020.
6	Infrastructure and services		
6.1	Physical regeneration of the city		
	Support the development of effective policies and plans to shape the development of the city and neighbourhoods		
.1	Receive and input to regular updates on progress with key policies and plans for city and neighbourhoods development	Phil Williams Director of Planning and Place	Members have instigated the delivery of a major programme of capital investment and physical improvement across our neighbourhoods. In total this represents some £300 million of investment, including significant investment in the Council's leisure estate, some of which is in the heart of our most challenged communities. Council officers have
² Page:39	Ensure a co-ordinated approach to the development of the city and neighbourhoods across Council	Team: Planning & Place,	been working with partners to secure synergies with other major capital schemes, e.g. the stadia. People and Communities Committee have been looking at how these assets can improve
e;39	Provide strategic investment frameworks and initiatives at key sites across the city centre e.g. Linen Quarter, Western Quarter	City Centre Development, Property & Projects, Development	the achievement of outcomes for local people in terms of reduced health inequalities and improvements to quality of life. There are opportunities to optimise the achievement of economic opportunities, including employability opportunities and the creation of better local tourism product. This will be a key issue moving forward to ensure that an integrated approach to development across the city is planned and implemented. The Committee has been working with key partners to shape, influence and better coordinate improvement activity and priorities across the city. For example, presentations and representations from NI Water/DRD re the city's infrastructure. Additionally, progress has been made with the implementation of the City Centre Regeneration & Investment Strategy and updates are regularly reported to the CGR Committee. Key projects include the Cultural Hub, Western Quarter and Linen Quarter.
6.3	Ensure fit for purpose infrastructure		
	Develop a car parking & transport strategy		
.1	Complete a baseline review	Nigel Grimshaw	The draft Car Parking Strategy and action plan was approved by Committee in June
.2	Undertake an analysis of current issues, challenges and trends	Director of People & Neighbourhoods/ Siobhan Toland	2016 for public consultation which will close on 21 November 2016. Following the analysis of the consultation results, a revised strategy will be brought back to Committee for consideration. The draft strategy has 4 main objections:
.3 .4	Complete an assessment of options Formulation of strategy and action plan	Assistant Director of City &	 Ensuring appropriate provision and location of car parking to support and improve the economic vitality of the City Centre and district centres.

Ref	Activity	Responsible	Update
.5	Finalise draft strategy through consultation and member approval	Neighbourhoods Team: City Centre Development, Urban Development, Planning & Place	 Ensuring car parking provision does not encourage less sustainable commuter travel, especially for journeys into the City Centre and supports access by public transport, cycling and walking. Minimising the potentially negative impacts of parking on residential communities in the city particularly in inner city areas. Working with stakeholders to improve the quality of parking and information available, ideally through technology and in particular develop a new parking signage and information system that supports parking and wider applications. These are supported through a number of recommendations that the Council will undertake with its partners.
	Manage and develop future plans for the Belfast Bike Share scheme in the city centre		
.1 .2 3 Page 40 .6	Launch the new scheme Market and promote the scheme Develop options to expand the scheme into new areas Start construction of additional bike stations in key areas Monitor usage of the scheme, costs and performance Explore options for future expansion	Donal Durkan, Director of Development Team: Urban Development and Property & Projects	The bike share scheme has been in operation since April 2015 and consists of 35 docking station across the city centre. During the first 15 months 4,000 annual subscribers, 3,000 casual memberships and 250,000 journeys have been made. We have recently launched a survey to gain public feedback on the scheme and ideas for improvement. Due to the success of the scheme, Committee approved plans to expand it across the city. In August, new docking stations were opened at both the Royal and City hospitals. A third station, at the Mater Hospital, will come online in the autumn 2016. The new stations mean that the number of docking stations, and bikes, has increased by 20% since the scheme was launched. Discussions are ongoing about options to extend the scheme. BSuC funding has also been secured to provide stations in Lower Shankill & Brown Square, Lower Oldpark (inc one at Girdwood Hub) and Lower Falls. Options for expansion depend on securing additional resources and Council approval. A Members workshop on the future approach is scheduled for October 2016.
7	Fundamental enablers of success		
7.1	Strong city leadership		
	Ensure that key strategies and plans align and deliver on the economic growth agenda for the city e.g. Belfast Agenda, Local Development Plan etc.		
.1 .2	Ongoing representation of economic information, programmes and progress at regional, city and council planning events Influence and shape the development of key	Suzanne Wylie, Chief Executive Team:	Members have played a leading role in shaping the Belfast Agenda, the community plan for Belfast. The Belfast Agenda has at its core a commitment to inclusive growth. The Committee has played a key role in ensuring that the narrative of the agenda balances the need for economic growth with the purpose of this growth – to connect people to

Ref	Activity	Responsible	Update
	strategies e.g. developing of the Belfast Agenda, Local Development Plan, planning and development proposals etc.	City Centre Development, City & Neighbourhood Services, Development Planning & Place, Property & Projects,	opportunity and reduce inequality. The process for the Local Development Plan is a four year process and Members will have key role in shaping this as it progresses. Internally, officers have been working to ensure that the various activities across Council are aligned with each other and the overall Corporate Plan and Belfast Agenda. The Committee Planning Workshop in the autumn 2016 will provide a key opportunity to input to the future priorities for the Committee in terms of the key strategies to deliver economic growth for the city.
7.2	Work close together		
	Implement regular `strategic' committee meetings to consider key strategic issues for the city e.g. transport, city infrastructure, housing etc.		
^{.1} Rage 41	Finalise arrangements for bi-monthly strategic committee sessions Ongoing strategic sessions with key partners on major city issues such as transport, housing, skills, etc.	Suzanne Wylie, Chief Executive Team: Democratic Services and other services across Council	These are now firmly established and provide the opportunity for Committee to receive updates on key developments and to inform and influence strategic issues and the work of key partners in the city. This helps the Council to fulfil its city leadership role and ensure that key city stakeholders are aware of and aligned to our priorities. Sessions to date have included presentations and representations from NI Water/DRD relating to the city's infrastructure; exploratory drilling at Woodburn Forest; the public realm improvement works which have formed the first phase of the Streets Ahead programme; Student Accommodation; the 'Bike Life' Report; car parking; public hire taxis; and Transport NI. The Committee's agreement in August 2016 to secure support to develop a specification for a City Infrastructure Plan will be a significant piece of work moving forward that will help to ensure that the City's infrastructure plans can support the scale and pace of development in Belfast.

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CITY GROWTH AND REGENERATION COMMITTEE

Subject:	Update on Development of International Relations Framework 2016-2020
Deter	12 October 2016
Date:	12 October 2016
Reporting Officer:	Donal Durkan, Director of Development
Contact Officer:	Laura Leonard, European & International Relations Manager
Is this report restricted?	Yes No X
Is the decision eligible for Cal	I-in? Yes X No

1.0	Purpose of Report			
1.1	The purpose of the report is to update Members on the development of the International			
	Relations Framework for the period 2016-2020.			
2.0	Recommendations			
2.1	The Committee is asked to:			
	Note the content of this report			
	Agree to hold a workshop to which all members of Council will be invited, to			
	discuss the emerging priorities of the International Relations Framework. This will			
	allow the draft final report to be presented to the November meeting of the City			
	Growth and Regeneration Committee for consideration.			

3.0	Main report
3.1	Members will be aware that in 2012, the Development Committee approved the development of a new three year International Relations Framework 2012-2015. The aim of the Framework was to promote Belfast on the international stage as a place to visit, study, invest and do business.
3.2	Since 2012, the Council has engaged in a number of strategic international partnerships, namely with Boston, Nashville and Shenyang, along with increasing collaboration with Dublin and London. These engagements have involved not only the Council but also its partner organisations, thereby ensuring that the relationships are multi-dimensional.
3.3	With new Planning powers already in place and Regeneration powers expected to transfer to Councils in the coming years, and with a significant endorsement of the commitment to "Growing the Belfast Economy" as articulated in the Belfast Agenda, the Council is increasing its ambition around positioning the city to attract international investment from developers, FDI and institutional investment. It is also supportive of work being undertaken by partner organisations to increase the number of international students in the city, grow tourism investment and support more Foreign Direct Investment as well as helping local businesses to become more active in international export markets.
3.4	In recognition of the need to create more focus and ensure added value of the Council investment in this area, a new International Relations Framework 2016-2020 has been under development since August 2016. As part of the commission, the consultancy team has engaged with a range of key internal and external partners to identify the appropriate focus, structure and priorities in moving forward.
3.5	Some of the emerging principles and areas of focus identified to date include:
3.6	Clarifying the Role of the Council The role of cities in driving economic performance is proven. However, it does not follow that the local authority must be involved in all aspects of economic policy and delivery. The value that Belfast City Council can play in international relations has been consistently articulated by our city partners: it amplifies the work of others and plays a critical leadership role that opens up opportunities and access to influence on a scale that is beyond what our city partners would be able to achieve working unilaterally.

3.7 Positioning the City – importance of the collective message Belfast has a range of audiences to speak to in international markets, from potential investors to students and tourists. The international market is a competitive environment and we are only one of many cities and locations trying to achieve a similar ambition. Over time, the city has developed a suite of marketing materials and 'place positioning' brochures. While the message needs to be targeted to the respective audiences, it is critical that this is underpinned by a shared, compelling narrative that can be carried across social media and other web-based channels as well as traditional media and through events and promotional activities.

3.8 <u>Strengthening our relationships with key partners and locations</u>

Building successful international relations takes time and effort. However we are not starting from a low base: we already have significant partnerships and relationships in place. The challenge is to prioritise those that can potentially provide the most significant return or add most value. These may include:

- International partnerships: Belfast's international focus aligns well with the Northern Ireland Executive and other key city partners. Belfast should be open to new opportunities from wherever they emerge and should assess each opportunity on its merits but maximising our current relationships should take priority
- City Partnerships: Our city partners all play a valuable role in Belfast's growth and development. Complementing that activity and amplifying its impact should be a core principle of this framework
- Civic Leadership: Belfast City Council has an important role to play in international relations, enabling and facilitating access to key influencers and networks. The role of the Lord Mayor in outward visits and in hosting delegations that visit the city has been recognised by our city partners as a vitally important contribution that Belfast City Council can make. Our international relations efforts should ensure our elected members play a key civic leadership role
- Diaspora: There are tens of thousands of people and friends of Belfast living around the globe. It is important for Belfast to engage this diaspora and identify business and cultural opportunities
- Best Practice and Influence: Belfast City Council is a member of a number of international networks such as Eurocities, NI Connections, Friends of NI in China and Belfast/London Forum. Belfast has recently been chosen as one of 100 Rockefeller Resilient Cities. Ensuring value and effectiveness from our membership of these global networks can guide our international relations work.

3.9	Objectively assessing new opportunities			
	While it is proposed that the focus should be retained on maximising the existing			
	relationships with Nashville, Boston and Shenyang, new opportunities for city partnership			
	working will undoubtedly arise. These opportunities will require measured assessment to			
	determine value to the Council and our stakeholders. Belfast City Council is in the process			
	of establishing an Economic Forum for the City to support the Growing the Economy			
	objective within the Belfast Agenda. This Forum will look at sectoral growth priorities for			
	the City in conjunction with City partners. Using an objective assessment tool, the Council			
	should evaluate each new opportunity against a range of factors before providing			
	recommendations on the new opportunity. Criteria may include:			
	 Export potential 			
	 Investment potential 			
	 Inward Investment potential 			
	 Student/Education links potential 			
	 Tourism potential 			
	 Cultural links 			
	 Ease of doing business 			
	 Partner Priorities 			
	 Costs or engagement (financial, staff resources) 			
3.10	Promoting trade and investment opportunities as a key area of focus			
	Belfast has achieved great success in attracting inward investment jobs in recent years.			
	Our recent attendance at MIPIM is an example of where the Council can work with partners			
	to promote Belfast's investment opportunities to a global audience. Maximising future			
	opportunities to attract investors is paramount to growing our city and this will require a			
	planned, targeted, concerted and collaborative effort alongside a number of our partners.			
	Likewise, we need to consider how we can encourage re-investment after the initial			
	investment decision.			
3.11				
3.11	Competitive cities should have a diverse economic base, comprising both FDI companies			
	and indigenous businesses. Belfast is home to many dynamic, ambitious, small			
	companies. Building the confidence and capabilities of these companies and helping them			
	find international trade links will help our economy thrive. We should support these			
	companies into international markets, and support the international trade efforts that our			
	partners already undertake, focusing on our key partner links and locations.			

3.12 Attracting Visitors and creating positive perceptions of the city Attracting people to our city for study, leisure or business involves several related strands. The first strand requires a marketing strategy that sells the city to students, conference operators and leisure visitors. Access to the city is a crucial strand and we should work with our airports and seaports to support their route development efforts where possible and target marketing efforts in destination markets. Once visitors come to the city, we must ensure that Belfast provides a rich, positive experience through our culture, arts, leisure and events provision so that visitors leave with a positive experience and a desire to return. 3.13 Ensuring Transparency and Communicating Success We need to be clear about the objectives of both inward and outward visits involving Councillors and Officers and the level of investment needs to be commensurate with the potential return to the city and its partners. 3.14 The need for multi-annual planning for the city-to-city links as well as our wider international promotion activity is clear: there should be proactive work planning along the key themes to identify priority actions, in line with available budgets. These multi-annual plans should form the focus of the future work programme, and they should have clear targets attached. At the end of each year, successes should be communicated. 3.15 Elected Members have been central to the consultation and engagement process to date. The consultancy team has spoken directly with the Chair and Deputy Chair of Committee, and they also presented some of the emerging findings from their work to the September meeting of the City Growth and Regeneration Committee. 3.16 In order to share more detail on these principles and potential areas of focus, as well as the overview of the draft framework and the potential resource implications, it is proposed that a workshop is held with Members in October 2016. All members of Council should be invited. 3.17 Finance and Resource Implications Committee approval is already in place for the development of a new International Relations Framework, within the existing unit budget. Any new activities identified as part of the framework review will be taken account of in the new financial estimates and brought

	to Committee for approval.
3.18	Equality or Good Relations Implications
	The new International Relations Framework will be equality screened.
4.0	Appendices – Documents Attached
4.1	None



Belfast CITY GROWTH & REGENERATION COMMITTEE City Council

Subject:	NI Science Festival
Date:	12 October 2016
Reporting Officer:	Donal Durkan, Director of Development
Contact Officer:	Lisa Toland, Head of Economic Initiatives and International Development

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issue
1.1	The purpose of the report is to update Members on a request for sponsorship for the 2017 Northern Ireland Science Festival based on the success of the 2016 event.
2.0	Recommendations
2.1	 The Committee is asked to: Note the contents of this report and Agree to sponsorship of £35,000 from existing budgets for the Northern Ireland Science Festival 2017.
3.0	Main report
3.1	The Northern Ireland Science Festival has been taking place annually since 2015. The 2016 event took place over 11 days in February and March 2016. It offered 134 events across a wide range of venues, presenting local and international work that focused on a wide range of themes including science, technology, engineering and mathematics. The daytime programme targeted children and young people with workshops, talks and interactive activities while in the evening the Festival presented an eclectic mix of science debates,

talks, theatre, comedy and music.

3.4

The event was organised by Science Festivals NI, a unique collaboration of major STEM (science, technology, engineering and maths) outreach organisations in Northern Ireland. Belfast's exceptional higher level skills talent pool is the primary reason why investors choose the city. Events such as the NI Science Festival help grow collaborations between such organisations and individuals, showcasing Belfast in a positive light. Funding for the event was provided by a number of organisations including the then Department for Employment and Learning, the British Council, Queen's University and the Ulster University and Belfast City Council.

Science Festivals are a relatively new type of event that are growing in popularity worldwide, with cities such as New York, Edinburgh, San Francisco and Dubai hosting large scale events as part of their wider cultural frameworks. In 2015, the inaugural NI Science Festival joined this international group by becoming the largest festival of its kind on the island of Ireland and one of the largest in Europe. Since the first Festival in 2015, the event has continued to go from strength to strength.

Both the 2015 and 2016 Festivals were considered to be major successes, exceeding agreed targets and competing with other established science festivals. This included:

- Audience numbers of 60,000 significantly exceeded the 2016 target of 50,000 set out in the funding agreement
- Young people formed the majority of the audience (57%). The increased number of evening events for adults, teachers and parents resulted in a total audience share of 43%, up from 34% in 2015
- 132 events took place across a range of venues, with approximately 90% of activities taking place in Belfast
- 92% of attendees indicated that they would visit the Festival again, with 68% of survey respondents indicating that they were more likely to pursue or encourage others to pursue an career in STEM following the Festival
- The Festival acted as a catalyst for two significant conferences to come to Belfast. The Institute for Physics hosted their Spring Conference in the Hilton Hotel, whilst the British Council brought an international delegation from the Philippines, Ukraine, Kazakhstan, Yemen, Jordan, Colombia, United Arab Emirates, Ethiopia, South Africa and India to discuss the future for STEM. Conference organisers chose to hold their events in Belfast to coincide with the Festival.

Proposed 2017 Programme

3.6

- The 2017 Festival will take place from 16 26 February 2017. The core objective of the 3.5 Festival continues to be a commitment to reaching a broad and diverse audience to increase the accessibility of science and to promote learning. This is in line with the ambitions set out within the Belfast Agenda to improve skills and employability, make the city an attractive location for investors and improve vibrancy and city animation. This will once again be achieved through a series of events and partnerships that link science into different areas of interest. The Programme themes include:
 - Tech and Digital linking with local companies and international experts, this theme consists of talks, debates and workshops on areas such as coding
 - Engineering and robotics highlighting the advances in engineering and robotics across Belfast, including some of the unique strengths of Belfast businesses in this field
 - Food Science attracting a new audience through events linking with local restaurants, cafes and venues such as St George's Market
 - Art and Science a number of events will focus on the crossover between art and science. This theme is centred around an exhibition and workshops by the festival's "artist in residence" as well as a celebration of Lillian Bland by the Ulster Orchestra
 - The Festival will also host events on photography, invention, history and wildlife in addition to the core themes such as mathematics, physics and space

There are opportunities for a number of the Council's services to engage with the Science Festival to promote their work in innovative ways, particularly to young audiences, and to engage more residents around key issues for the city. These may include the support programmes on education and skills, profiling Council's business start-up and business growth programmes and profiling 'investing in Belfast'. There may also be opportunities for community engagement activity, managing waste and food waste in particular, supporting active communities and promoting mobility and encouraging access to arts and culture for all residents. In addition, the innovative nature of many of the events – alongside the flagship events already lined up – will act as an attraction for people coming from outside of the city into Belfast, for the purpose of attending some of these specific events or associated activities. A postcode analysis for the Festival indicates that a large proportion of the previous Festivals' audiences come from outside Belfast.

The success of the 2016 event has helped to secure international events with a high

	calibre of speakers for the 2017 programme. These include:
3.7	 Talks by international experts including Professor Alice Roberts, Jim Al-Khalili and
	Dame Jocelyn Bell Burnell
	 One of Europe's largest tech conferences aimed at teenagers to be held in Titanic Belfast
	 A partnership with the BBC around employability and skills, with opportunities to link to the Council work in this area
	– The annual Turing Lecture hosted in Belfast City Hall which will be delivered by Dr
	Guruduth Banavar, IBM Vice-President of Cognitive Computing and leader of the
	worldwide team creating Watson
	 A "artist in residence" programme in partnership with the British Council
	 An event focused on sustainable development with Catalyst Inc and the British Council featuring experts from 14 different countries
	 An opening night performance by the Ulster Orchestra and Dumbworld celebrating the
	life of Lillian Bland, the first woman to build and fly her own aircraft over Carnmoney
	Hill.
	The Festival has strong alignment with the city's investment, education, skills and tourism
3.8	priorities as outlined in the Belfast Agenda, the Integrated Tourism Strategy 2015-2020 and
0.0	the City Centre Regeneration and Investment Strategy. In particular, this is achieved
	through an emphasis on skills and educational attainment, international profiling, city events and programming. The message is consistent with the emerging city positioning
	work which is attempting to create a new narrative for Belfast that is based on the quality of
	its talent, reflecting its rich industrial heritage and its emerging specialisms in new
	technologies.
	Financial and Resource Implications
	The total budget for the Festival is estimated at £221,500. Funding of £83,000 has been
	secured from the Department for the Economy (this includes £50,000 of core funding),
3.9	£5,000 from the British Council, £20,000 respectively from Queen's University and Ulster
	University. A further £26,000 has been secured from Tourism NI alongside £7,500 from the
	Department of Communities. The Festival anticipates ticket sales to generate around
	£25,000. The amount of sponsorship requested from Belfast City Council is £35,000, in line
	with the awards made in 2015 and 2016. This funding is available within existing
	Departmental budget estimates.

Equality or Good Relations Implications
There are no specific equality or good relations considerations attached to this report
Appendices – Documents Attached
None

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Agenda Item 8a



Belfast City Council

CITY GROWTH AND REGENERATION COMMITTEE

Subject:	Employability and Skills Framework – Update
Date:	12 October 2016
Reporting Officer:	Suzanne Wylie, Chief Executive
Contact Officer:	Lisa Toland, Head of Economic Initiatives & International Development

Is this report restricted?	Yes No	X
Is the decision eligible for Call-in?	Yes No	

1.0	Purpose of Report
1.1	The purpose of the report is to:
	- Update members on the Employability & Skills Framework and progress to
	date on the implementation on the associated year one Action Plan.
2.0	Recommendations
2.1	The Committee is asked to:
2.1	
	 Note the final version of the Employability and Skills Framework and progress to date.
	 Approve the proposed approach of engaging through Party Group Leaders to agree
	the pilot areas for Employability Outreach Pilots.
3.0	Main report
3.1	At the 24 June meeting of Strategic Policy & Resources Committee Members approved the
	final version of the Employability & Skills Framework and associated year one Action Plan.
	This Framework underpins all of the priorities identified under the Belfast Agenda. These
	are Business and the Economy, Living Here, Working and Learning and City Development.
	Achievement of the Employability and Skills Framework objectives will have a positive
	correlation on growing the city economy by influencing our ability to:
	- Attract more investment into Belfast;

	- Foster more business growth in Belfast;
	- Strengthen business relationships;
	- Make Belfast easy to do business with;
	- Maximise impact of city region; and
	- Reduce poverty and economic inequality.
3.2	The Framework was developed to understand the specifics of the employability and skills
	challenges in Belfast and to identify how a collaborative, outcomes-based, long-term
	approach could bring about a step change in employment rates and skills levels. It
	identified four key aims:
	- Aim 1: To increase access to employment by supporting the development of lower and
	entry level skills and by addressing barriers preventing access to jobs;
	- Aim 2: To generate higher level skills which meet the demands of employers and
	investors;
	- Aim 3: To facilitate career progression routes across all skill levels; and
	- Aim 4: To develop a culture of entrepreneurship at all levels.
	The employability and skills issues facing the city are multi-faceted and complex.
	Economic inactivity is one of the most significant impediments to the city. Despite
	significant investments to tackle this issue, evidence would suggest the scale of challenge
	has not been effectively addressed. This highlights the need to do things differently
	through a long term strategic and collaborative approach tackling issues such as skills
	gaps, family cultures, health problems, mobility, access to childcare and changes to welfare
	benefits etc.
3.3	Aligned to the principles of the Belfast Agenda, the Employability and Skills Framework
	contains the following overarching principles:
	- Citywide approach;
	- Long-term approach;
	- Outcome and needs-based;
	- Aspirational and Ambitious; and
	- Inclusive Growth.
3.4	At the 24 June meeting of SP&R members approved the Framework's year 1 Action Plan.
	Whilst delivery of this plan is ongoing key areas of progress are outlined below.
	1. Hospitality Pilot Project (Addressing Aim 1) - the hospitality sector has been

recognised as one of the growing sectors within the city, attributed in part to key investments such as the Belfast Waterfront, new hotel developments etc. In response to expected employment growth, Council's Officer have been working with key partners to develop a Hospitality Employment Academy to provide a bespoke skills programme for the unemployed to equip them with the industry-specific skills for working in this sector. The project involves intensive work with existing and future employers, early intervention programmes with key target groups and development of specific skills programmes. To prevent duplication and achieve cost efficiencies, programme delivery has been designed to utilise existing resources already part-funded through ESF (European Social Fund) with Council funding used to provide 'top up' training required to tailor the programme to employer needs, working alongside Belfast Met. The pilot aims to support 70 people into employment with the first cohort of training expected to commence in late October 2016.

2. Belfast Employability Programme (Addressing Aim 1) – As members will be aware, SP&R committee of 20 May 2016 approved the development of a Council-led employability model for the city, specifically aimed at getting those furthest from the labour market into real jobs. The 'Belfast Works' project seeks to move individuals currently furthest removed from the labour market through stages of training and development to a point where they are 'job ready' and able to compete for a job that would be ring fenced to them once they have completed the full training - i.e. a pathway of support for individuals to move from unemployment into employment, offering access to real jobs available from Council, stakeholders and those arising from new investments.

This is a different model to what often happens at present, which in many cases results in 'churn', whereby individuals may undertake employability training to a certain point but they do not necessarily progress through a joined-up pipeline to a second or third stage that gets them to a point where they are job ready. Further, jobs may exist or be in the pipeline in the city but they are not ring fenced. Belfast City Council however, as a large employer has, through the OD Department, designed and delivered an employability training programme and ring fenced our jobs to individuals who have completed the employability training and development programme. This project will build on that work by partnering with other large employers (for example, Belfast Trust and the hotel and hospitality sector) to identify jobs that could be made available for ring-fencing to individuals who are currently far from the labour market (for example, 16-24 not in employment, education or training) once they have completed a training and development programme that gets them 'job ready'.

The model is relatively simple as a concept but in reality will be extremely complex to put

into operation. The most significant issue is resources and this is currently being examined as part of the estimating process.

This project will of course also require effective partnership and co-design and delivery with key stakeholders and to this end the Chief Executive has had positive initial discussions with senior officials in the Department for Communities; the Director of Organisational Development has met with her counterpart in Belfast Trust and secured commitment from them for involvement in this project; and staff from OD/ HR and the Development Department have started initial work with Belfast Metropolitan College but there will be a number of potential providers required to co-design and deliver the training and development element and stages of the 'pipeline'. A further report on this model and the resourcing requirements will be brought through SP&R Committee.

3. Employability Outreach Pilots (Addressing Aim 1) - At the August meeting of SP&R committee approval was given to undertake two pilot projects (Sport Changes Life and Active Communities Network), subject to pilot areas being identified. These projects are aimed at engaging young people, mainly aged 16-24 year olds who are or at risk of becoming NEET's. The aim of these projects is to use sport as a means of positively engaging with young people, to address their personal challenges and support them towards an ultimate goal of progressing into employment or further training. Council Officers are identifying the potential pilot areas for these projects, based upon an analysis of deprivation and NEETs data. It is proposed that engagement will take place through Party Group Leaders to agree the pilot areas for these projects with the intention of commencing pilot delivery in the forthcoming weeks.

4. Access to Employment Opportunities (Addressing all aims) - As members will be aware a complexity of training support is available across the city, however a key challenge exists in linking training provision to employer needs and 'real' job opportunities. Awareness of and access to employment opportunities available can be difficult to determine due to the variety of recruitment mediums utilised by employers. To address this, the Council has been supporting a number of job fairs and careers events including:

- LEMIS+ Job Fair which recently took place in City Hall with over 50 local employers participating;
- Skills NI event taking place on the 8-9 November 2016 in Titanic Exhibition Centre. This careers event aims to involve up to 80 exhibitors and targeting 5,000 young people and their families;
- Digital Futures Programme delivered by Digital DNA, will engage with 4,000 13-17

years olds across Belfast to develop new skills in computer programming and to promote career opportunities within the creative sector.

In addition discussions are also taking place with Department for Communities to host a joint large scale job fair in February/March 2017.

5. Entrepreneurship (Addressing Aim 4) is one the available routes into employment. In addition to mainstream provision through the Go For It programme, the Council has also recently launched new initiatives including Go Social to assist new social entrepreneurs and a new wave of the Belfast Enterprise Academy targeting student entrepreneurs. A range of enterprise awareness activities are also scheduled for Global Entrepreneurship Week taking place from the 14th -18th November to promote enterprise awareness, youth entrepreneurship and social entrepreneurship.

6. Maximising investments – to maximise the employment opportunities arising from Council and other investments work is underway in the following areas:

- Delivery of the Innovation Factory's social regeneration activities to encourage the creation of new businesses, by working with local schools, provision of work placements and outreach activities with local communities. Through the operation of the facility 6 new jobs have been created alone, in addition 6 new businesses have been secured as tenants of the facility, this is expected to increase in the forthcoming weeks with a further 25 warm leads currently in progress;
- **In partnership** with the City Centre team, engagement is taking place with key development projects to maximise the impact of employment opportunities created through their investment. This includes working with major retailers, who are planning expansion, or considering new investment to look at opportunities such as pre-employment programmes.

 Working with Corporate Procurement Services (CPS) to identify the potential for inclusion of social clauses in upcoming tenders. In order to ensure that these clauses can have a positive impact in local areas, we are making linkages between contractors and relevant local training providers. The next major opportunity is the Leisure Transformation Programme and work is currently under way to define the relevant social clause requirements.

4.0	0	Financial & Resource Implications
		The Hospitality Pilot Project, the Belfast Employability Programme, the Employability
		Outreach Pilots and the Entrepreneurship Support programmes, as well as the work to
		maximise the employability impact of wider Council investment, are being supported by

	existing budgets which have already been approved by the Council.				
	Work is currently under way to consider the financial implications of delivering the year 2 work programme, as part of the estimates process. This will include an assessment of the staff resource required to ensure effective project development, management, delivery and oversight.				
5.0	Equality & Good Relations Implications				
	An Equality Impact Assessment was carried out on the draft Employability and Skills Framework. As a result, extra engagement activity took place with organisations working with ethnic minorities, people with disabilities and young people. On an ongoing basis the outreach and engagement activity will ensure that all under-represented groups are able to participate.				
6.0	Appendices – Documents Attached				
6.1	Appendix 1 – Draft employability and skills framework –June 2016				

Agenda Item 8b



CITY GROWTH AND REGENERATION COMMITTEE

Proposed ERDF- funded business start and business growth activity
12 October 2016
Donal Durkan, Director of Development
Colin McCabrey, Economic Development Manager
-

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report
1.1	 The purpose of this report is to provide Members with an update concerning advancement of three projects. They are: A Regional Business Start Initiative, named locally as the Go for It Programme; A Belfast-specific programme for higher growth potential start-up businesses; A Belfast-specific business growth programme for established businesses to increase their competitiveness and growth.
2.0	Recommendations
2.1	 The Committee is asked to: Note progress in advancing a Regional Business Start Programme (Go for It), a Belfast specific programme for higher-growth potential start-up businesses and a Belfast specific business growth programme for established businesses; Note the funding status of each of the above programmes under European Regional Development Fund (ERDF) Investment for Growth and Jobs Programme 2014 – 2023 and Invest NI; and Note the proposals for business start provision from the end of the existing contract (22

	October 2016) until the start of the new regional programme, expected to be 1 April 2017.
3.0	Main report
3.1	The purpose of the Programme for Government Outcomes Framework is to improve wellbeing for all by tackling disadvantage and driving economic growth. It contains outcomes which are reflective of the Council's ambition for Growing the Economy, set out in the Belfast Agenda. Such outcomes include our ambition to be an innovative, creative society where people can fulfil their potential and that we have more people working in better jobs.
3.2	In April 2015, Councils assumed statutory responsibility for a range of business start and entrepreneurship support activities.
3.3	 Since the transfer of functions, officers have been exploring opportunities for securing external resources to support the ambitions set out in the Belfast Agenda for 'Growing the Economy' and re-focusing our own resources in order to meet the needs of our local businesses. This has included: Simplifying our messaging about the type of support that is available at each stage of the business lifecycle (Starting your Business; Growing your Business and Investing in Belfast) Working with partners to ensure that there are no major gaps in provision of support to our target businesses Improving signposting for businesses to ensure that they get the help they need when they need it Looking at how we can better package the support that we provide to businesses across the wide range of Council services (including Building Control, Waste Management, Street Cleansing, City Centre Development etc) Exploring potential incentives to encourage additional business start (including financial incentives and packaging business accommodation and business support services) Exploring opportunities for greater alignment between the Council's investment in business growth initiatives and its support for employability and skills issues – ensuring that local companies have access to the skills and talent that they need to grow their business and improve their competitiveness.

Work is currently underway to agree with partners the priority actions to move forward on 3.4 the Belfast Agenda's 'Growing the Economy' theme. Given that the Council has statutory responsibility in this field, it is likely that this will form a significant part of the actions on which the Council will lead, bringing in other partners as appropriate.

In recognition of the pressures on Council resources, Officers have identified the 3.5 opportunity to secure up to 80% match funding for eligible activities under the European Regional Development Fund (ERDF) through the Investment for Growth and Jobs (IGJ) Programme 2014-2023.

Advancing a Regional Business Start Programme (Go for It) to support Growing the 3.6 Economy

Members will recall that, as a result of Local Government Reform (LGR), a number of economic development functions transferred from the former DETI/Invest NI to local authorities. These functions included support for business start-up as well as targeted support for under-represented groups (youth, females) and social enterprise support.

Given that this is now a statutory function of local authorities, the associated job targets have been set out in the Local Government (Performance Indicators and Standards) Order (Northern Ireland) 2015 and local authorities are accountable for the delivery of these targets. This Order contains an indicator regarding "the number of jobs promoted through business start-up activity". The annual Belfast target for this is 325 jobs defined as completion of 325 business plans.

Councils have a collective "in principle" agreement to move forward with a regional Business 3.8 Start programme in order to ensure consistency of provision in all areas. A business case for the new programme was developed and this has been submitted to Invest NI on behalf of the 11 local authorities. Invest NI is in the process of undertaking an economic appraisal in order to determine the viability of providing ERDF and Invest NI financial support to deliver the new programme. The only outcome measured in the ERDF programme is "jobs created" at a cost of £1,000 per job. Up to 80% match funding is available for eligible activity via ERDF (60%) and Invest NI (20%) with Councils required to provide the remaining 20% match funding.

Pending an Invest NI decision on the new programme, councils agreed to extend the3.9 contract on the existing programme to support business start (which is delivered by a range

of Enterprise Agencies across Northern Ireland). This contract cannot be extended beyond 22 October 2016.

- The business case presented to Invest NI on behalf of all of the councils will deliver 1,330 business plans and 819 jobs over 3.5 years in Belfast. Officers are continuing to work with Invest NI on a number of key points within the economic appraisal in order to ensure that the business support offer is attractive to interested individuals and meets their specific development needs. Members will be aware that the business start-up rate in Belfast is significantly below regional and national averages: Belfast is currently the lowest ranked city for business start-up in the annual Centre for Cities index.
- In order to ensure that the EU match-funding element is available for the programme 3.11 Councils met Invest NI's timescale of collectively agreeing the programme by 29th September 2016. The timeframe stipulated by Invest NI is to ensure that councils receive a Letter of Offer prior to the Autumn statement, scheduled for 23 November 2016. Current advice from Invest NI is that funding committed by this stage will be supported post-Brexit. Council Chief Executives – at their meeting on 23 September – endorsed the collaborative approach.
- Upon receipt of the Letter of Offer, the procurement of the regional programme will be 3.12 advanced by Lisburn and Castlereagh City Council. The indicative date for having a regional delivery partner in place is the start of the new financial year (1 April 2017).
- For the interim period (22 October 2016 to 31 March 2017), councils are developing their 3.13 own approaches to business start-up support. In Belfast, it is proposed that the interim solution will be to utilise the service contract for Innovation Factory. The contract allows for the establishment of "additional" or "optional" services in line with the main contract. This proposal is dependent on commercial negotiation with the operator, but early indications are that it may present opportunities for engagement of the local supply chain in the delivery activity. The need to ensure that there is service provision in place all across the City will be one of the key considerations in agreeing the interim solution, as well as a focus on quality and the need to ensure that we meet the business start targets agreed set out in the Local Government 2015 Order. This activity will be funded under the Transfer of Functions budget for promoting entrepreneurship. <u>A Belfast-specific programme for high growth potential start-up businesses</u>
- 3.14 Additionally but complementary to the Regional Business Start Programme (Go for It)

Officers are advancing a higher growth potential business start programme / tier 2 programme which will be specific to Belfast. This project, which is still being articulated and appraised by Invest NI is designed to encourage the development of higher growth businesses (employment and export) with a particular focus on Belfast City Council's key sectors, including creative and digital industries, Green/Clean technology sector, technology/ ICT and tourism.

The programme fits within Council's pipeline of support from pre-enterprise support through
 to post start business growth support. The programme is designed to provide a greater
 level of specialist assistance to companies compared to the generic regional start initiative
 / Go for It replacement programme.

The output for this project is still under review and targets are dependent on the final agreed appraisal relating to the Regional Business Start Programme (Go for It). At a minimum it will create 630 jobs over 5 years in businesses at the start up stage (less than 2 years) where the business can demonstrate higher-growth potential. Once accepted onto the programme, participants will be able to access support up to two years post-start. This support will be aligned with the Council's other support and programmes.

An economic appraisal for this project is being completed by Invest NI. There is currently3.17 no guarantee of funding for this project.

<u>A Belfast specific business growth programme for established businesses to increase their</u>
 3.18 competitiveness and growth

Belfast City Council is the first Council to be awarded a Letter of Offer for a project of this type. The Letter of Offer is subject to revision to provide a further 2 year period for delivery (currently 3 years). This programme will deliver support to existing businesses. The programme will deliver 336 jobs over 5 years.

Belfast City Council has a positive track record of delivering projects like this. Our previous
 ERDF funded programme, *Go for Growth* has been successful and this project will adopt the same process. This programme offers support to businesses irrespective of sector or scale of economic opportunity. Procurement for the advancement of this programme will be commencing soon upon acceptance of the Letter of Offer.
 <u>Financial Implications</u>
 The cost for business start-up activity will continue to be delivered from within existing

3.20	Economic Development budgets, inclusive of the budget associated with transferring						
	functions. If successfully awarded Letters of Offer from Invest NI these projects could						
	collectively benefit from approximately £1.2m.						
	Equality and good relations implications						
	Current and future business start-up programmes have been designed to help remove						
3.21	barriers to participation. Officers are currently assessing options to enhance the provision						
	to be provided through the regional programme with the aim of adding further value and						
	promoting equality of opportunity.						
4.0	Appendices – Documents Attached						
4.1	None						

Agenda Item 8c



Belfast CITY GROWTH & REGENERATION COMMITTEE City Council

Subject:	Innovation Factory update
Date:	12 October 2016
Reporting Officer:	Donal Durkan, Director of Development
Contact Officer:	Colin McCabrey, Economic Development Manager

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report
1.1	The purpose of this report is to update Members on progress on the Innovation Factory (IF) Project which plays a key role in growing the city economy – the Council's flagship new development to support new business starts and to encourage existing companies to grow and become more productive.
2.0	Recommendations
2.1	 The Committee is asked to note: how this project encompasses the Council's aspiration for Growing the Economy under the Belfast Agenda; the work undertaken to mobilise the centre towards opening to the public on 29 September; and how community benefit and good relations has been incorporated into the operation of the centre as a model of best practice.

3.0	Main report
3.1	The Innovation Factory is located at Forthriver Business Park and offers 'Grade A' standard business accommodation in the form of a 55,000 sq. ft. building comprising 32,240 sq. ft. lettable space and 5,133 sq. ft. innovation space. It is the first development on the wider 14 acre business park which was previously the site of James Mackie and Sons Engineering Works.
3.2	 The Innovation Factory project characterises a local economy, community, place and situation which the Council hopes can be achieved on a city-wide scale. By this we mean: A socially responsible centre where contract and management arrangements act as a catalyst for the local economy in terms of wealth generation, jobs, skills and employability, contributing to inclusive economic growth and the Council's antipoverty agenda; A mix of ingredients for businesses to start, grow and innovate: infrastructure (telecoms and data storage), support, quality design of accommodation, access to other markets; Capital investment leads to increased civic pride, shared space & good relations, enhanced public realm, access to quality services and improved living environments;
3.3	 Access to finance; and Collaboration and innovation leading to a longer-term sustainable economy. The centre will be a significant contributor to the Council's job creation target of 50,000 jobs and 5,000 new businesses supported. The current draft of the Belfast Agenda sets out these targets for the next 20 years. These targets are still work in progress but the Innovation Factory will accommodate 382 workstations across 111 business units. It will support at least 145 jobs in the operation of the centre by December 2018 and 187 by December 2020. It will provide support annually to over 100 businesses and create 5 collaborative networks. It will promote and encourage social and economic regeneration, encourage local and foreign direct investment and act as a catalyst for further development of Forthriver Business Park.
3.4	Belfast City Council accepted hand over of the centre from the contractor Heron Bros Ltd on 18th April 2016 ahead of the scheduled capital completion date of 6th May 2016. The project was also completed in budget.

3.5	
	In parallel with the construction contract, the centre operators – Oxford Innovation Limited – were appointed via a competitive dialogue procurement process. The Service Contract with Oxford Innovation came into effect on 1 st June 2016 and since that point they have been mobilising to get the centre open for business at the end of September.
3.6	
	Oxford Innovation Ltd is responsible for overall centre management. A range of operational services will be sub-contracted locally and/or delivered via existing or newly created social enterprises where opportunity exists. To support local supply chains, Oxford Innovation have held 'Meet The Buyer' sessions, with over 30 local businesses engaged to date. These have provided an opportunity to meet with potential suppliers of some of these sub-contracted services and a number of these contracts are now in place.
3.7	
3.8	The Innovation Factory will not only provide business space. The centre will also offer business programmes and mentoring support to centre tenants (and non-tenants) to be provided by Full Circle Management Consultants (Belfast-based company).
3.9	Social regeneration impacts (including social enterprise development) will be delivered by Time Associates and GEMS NI. GEMS NI has a clear focus and track record in moving people from long-term unemployment, economic inactivity and worklessness to work and has been a partner of the Council on a range of initiatives since its establishment during the development of the Gasworks.
	 Since June 2016 Oxford Innovation and the Council have been working in partnership to get the centre ready for opening. This work has included: Recruitment: local recruitment of an Innovation Director, Centre Manager, Assistant Centre Manager, Community Engagement Officer and two Centre Support Assistants;
	 Installation of telecoms infrastructure; Development of brand guidelines for the centre and website; Agreeing policies for the operation of the centre (e.g. finance manual, staff, procurement and lettings policies); Agreeing the capital expenditure plan for the fit-out of the centre; Agreeing the business growth and business innovation services delivered at the centre; and

3.10	- Agreeing the Good Relations and Shared Space Policy and Social Integration and
	Community Engagement Plan for the Centre.
	The Innovation Factory's Good Relations and Shared Space Policy and Social Integration
	and Community Engagement Plan demonstrate a commitment to ensuring that the centre
	will have a positive impact on local communities. These plans set out the Innovation
	Factory's vision, namely:
	<i>"The promotion of the social and economic regeneration of the Springfield Road and</i>
3.11	Shankill Road areas and surrounding locality, providing employment opportunities and
0.11	acting as a catalyst for further development in the area."
	acting as a catalyst for further development in the area.
	There are seven key priorities, each of which contain timed actions for delivery. The
	priorities are:
	1. To devise a clear and explicit policy based on the principles of Good Relations and
	Shared Space that ensures the IF remains a safe and welcoming environment where
	all members of the community, tenants, users, visitors feel comfortable and safe;
	2. To assist and support local businesses to tap into supply-chain 'spin-off' opportunities
	arising from the operation of the Innovation Factory;
	3. To facilitate skills development work placements and permanent employment
	opportunities for long term unemployed / economically inactive people living within
	the local community;
	4. To provide school children from the Springfield Road, Shankill area and surrounding
	locality with first had exposure to Innovation and Entrepreneurship with the aim of
	inspiring the next generation;
	5. To engage actively with the local community to show-case operations including
	promotion of social enterprise activity and corporate social responsibility;
	6. To encourage positive local engagement aligned to the ethos of the Innovation
	Factory that can extend its core services to include under-represented groups; and
3.12	7. Actively target, exploit and monitor potential sources of external support funding /
	other opportunities related to social regeneration.
	Progress on each of these areas will be reported at quarterly management meetings
	between the operator and Council officers. The payment mechanism for the operator
	contract has been set up in such a way that the operator must demonstrate progress not
	only on the commercial elements of the centre (% occupancy, agreed rental) but must
	also show that they are meeting their social regeneration obligations.
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4.0	Appendices – Documents Attached
4.1	None

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Agenda Item 8d



Belfast CITY GROWTH & REGENERATION COMMITTEE City Council

Subject:	Belfast City Council Entrepreneurship Provision - Enterprising Britain Award
Date:	12 October 2016
Reporting Officer:	Donal Durkan, Director of Development
Contact Officer:	Colin McCabrey, Economic Development Manager

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report
1.1	The purpose of the report is to:
	- Update Members on the announcement of an Enterprising Britain Award for the Council's
	Belfast Enterprise Academy which is a student entrepreneurship programme; and
	- Inform Members of current and planned initiatives aimed at supporting enterprise and
	entrepreneurship across the city, as part of the wider Belfast Agenda which sets an ambition to
	grow the number and quality of new business starts.
2.0	Recommendations
2.1	The Committee is asked to:
	- Note the various strands of work being delivered to support enterprise and entrepreneurship
	across the city;
	- Note that the Belfast Enterprise Academy has been highly commended in the Building
	Enterprise category of the Enterprising Britain Awards 2016;
	- Agree attendance by the Chair of City Growth and Regeneration Committee (or nominee) and
	one officer at the awards ceremony which takes place in London in late October (date to be
	confirmed).
3.0	Main report

3.1	Officers have been planning future programmes so to ensure a continuum of support to
	contribute to the Council's goals under the Growing the Economy strand of the Belfast
	Agenda. Although still in formation, the draft targets within the Belfast Agenda set an
	aspiration to create 50,000 jobs and to support 5,000 new businesses over 15 years.
	Further definition of the targets is being undertaken regarding the type and quality of jobs
	to contribute to a longer-term sustainable local economy. Naturally, there will be a
	proportion of the target met by Foreign Direct Investment and key investment
	developments across the city. However, to ensure that we meet the Council's objectives of
	a socially inclusive city, working to the anti-poverty agenda, it is important that equal
	priority is given to growing indigenous talent and new businesses. These 'home-grown'
	businesses will act as a catalyst for jobs within local communities and will contribute to the
	inclusive growth agenda.
3.2	In addition, the Council's Employability and Skills Framework highlights key issues that
	enterprise and entrepreneurship activity can help address such as a generational culture
	of worklessness, poor career planning and low levels of confidence and innovation.
3.3	Currently, start-up rates in Belfast are significantly below regional and UK average.
	Council activity in this field has increased over the last two years, in line with the transfer
	of economic development functions from DETI/Invest NI to Councils through Local
	Government Reform in April 2015.
3.4	The Council delivers support to businesses across a range of stages of development.
	These are:
	Starting Your Business
	Growing Your Business
	Investing in Belfast
3.5	Under the "Starting a Business" strand of work, the Council delivers a range of
	programmes:
	- Pre-enterprise support initiatives to encourage persons to consider self-
	employment;
	- Schools initiatives aimed at promoting entrepreneurship as a career choice;

	Activity to target under represented groups (e.g. through partnership with Waman
	- Activity to target under-represented groups (e.g. through partnership with Women
	in Business);
	- Graduate Entrepreneurship Programmes such as Belfast Enterprise Academy
	(referred to below);
	- Enterprise networking events via the very successful Belfast Entrepreneurs'
	Network;
	- Support to entrepreneurs starting their own business via the Council's Regional
	Start Initiative Programme (Go for It) and Go Social Programme (for social and co-
	operative enterprises);
	- Council Economic Development staff volunteer for Young Enterprise, attending
	schools and careers events to promote careers advice along with profiling the
	services of the Council.
0.0	
3.6	As we advance these programmes under the Belfast Agenda we are looking to further
	incentivise start up businesses and create more pop-up opportunities for entrepreneurs to
	test trade in vacant space or St George's Market.
3.7	One of the priority areas of work in recent years has been a focus on student enterprise.
	The Global Entrepreneurship Monitor (GEM) report – widely acknowledged as the key
	benchmark for entrepreneurial activity – highlighted the potential of working with
	universities and colleges to encourage more high-level business starts to address the
	challenges with the City's productivity levels and low business birth rates.
3.8	The Belfast Enterprise Academy (BEA) is the primary support intervention in place to
	stimulate student entrepreneurship levels. The Academy has been successfully delivered
	over the last 7 years, working in partnership with Queen's University, Ulster University and
	Belfast Metropolitan College. The programme is open to any student living in the city, who
	is working towards a 3 rd level qualification, with a viable business idea and a commitment
	to starting a business.
3.9	Through BEA, participants have access to pre-enterprise and start-up support to help
	them explore their business idea in more detail or generate new business ideas; gain best
	practice from existing innovative businesses and develop business skills by engaging with
	existing entrepreneurs and business networks.
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3.10 The programme is made up of a series of enterprise workshops, tailored one to one

	support and best practice visite. To add value to the pregramme, each of the advectional
	support and best practice visits. To add value to the programme, each of the educational
	institutions provides complementary support for students to help fast-track their business
	ideas. This might include access to workspace or additional mentor support.
3.11	To date the key achievements of BEA include:
	 165 students have been engaged through the programme
	 60 new businesses have been created
	- 54 students have completed an optional accreditation resulting in an Open College
	Network Level 3 award in Business Development (a recent innovation to the
	programme)
	 80 jobs are expected to be created.
3.12	Given the success of the previous programmes, the Belfast Enterprise Academy is to be
•••=	expanded this year, working with 50 would-be student businesses to help them bring
	forward their ideas into viable business concepts or indeed functioning businesses. This
	year's programme will get under way in the coming weeks.
0 4 0	The success of DEA has already been automobily recognized through a number of averda
3.13	The success of BEA has already been externally recognised through a number of awards
	and accolades. These include:
	- A European Training Foundation (ETF) 3 star rating (the highest possible score) for
	International Best Practice
	- High Commendation in the Innovation in Education, Employment and Training for
	young people category at the MJ Local Government Awards earlier this year.
3.14	Most recently, the BEA was entered under the "Building Enterprise" category of the
	Enterprising Britain Awards 2016. These are one of the prestigious awards schemes
	operating across the UK to honour and celebrate the best public or public/private sector
	partnership work to support business start and business growth. The awards are part of
	the UK Government's drive to increase entrepreneurial activity and they are managed by
	the Department for Business, Innovation and Skills (BIS) in conjunction with a range of
	public sector partners.

	positive impact on a target audience of activities to support and promote entrepreneurship.
	Following submission of the entry in recent months, officers have recently been advised
	that the application for the BEA project has been awarded a high commendation. Each
	category identifies one overall winner and one highly commended. Therefore this
	achievement effectively places BEA as second in the UK for building enterprise.
3.16	Enterprising Britain is currently finalising arrangements for an awards ceremony to be held
	in late October in central London. It is proposed that the Council would be represented at
	the awards ceremony by the Chair of Committee or their nominee and one officer.
3.17	Finance & Implications
	Travel and accommodation costs associated with member and officer attendance at the
	Enterprise Britain Awards Ceremony will be met from existing Economic Development Unit
	budgets.
3.18	Equality & good relations implications
	Programmes have been designed to help remove barriers to participation and promote
	equality of opportunity.
4.0	Appendices – Documents Attached
4.1	None

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Belfast CITY GROWTH AND REGENERATION COMMITTEE City Council

Public Transport Arrangements for Christmas 2016
12 October 2016
Nigel Grimshaw, Director City & Neighbourhood Services Department
Siobhan Toland, Assistant Director, City & Neighbourhood Services
Department

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report or Summary of main Issues
1.1	To brief members on the offer to work in collaboration with Translink and the Department for Infrastructures on their proposed public transport arrangements for Christmas 2016 offered as an alternative to Belfast City Council free off street parking.
1.2	Members to consider the recommendation to agree proposals to incentivise public transport, as an alternative to free Council car parking, which will reduce congestion and make it easier for everyone, including those that wish to use their car, to visit the City over the Christmas shopping period. It is anticipated the proposals provide a better way to encourage shoppers and to boost local trade and subsequently increase footfall in the city.
2.0	Recommendations
2.1	 The Committee is asked to agree: That the Council works in collaboration with Translink and Dfl to support the attractive Christmas transport proposals which will support greater choice for shoppers and tourists and have a positive impact in increasing footfall into the city as an alternative to Council offering free car parking and; That the opening hours for Smithfield car park be extended this year and in future years, to cover the Christmas late night shopping period with the set tariff applying.

	All other car parks, including Bankmore Street to be available for use at all times.
3.0	Main report
	Background
3.1	Members will recall in the run up to Christmas 2015 the Council, in an effort to encourage visitors, suspended charging in its off street car parks all day Saturday and after 6.00 pm on week days from 27th November until 2nd January inclusive.
3.2	Over the same period the Council also made the Ormeau Avenue staff car park available for public parking, free of charge and extended the opening hours in Bankmore Street and Smithfield car parks on Sundays from 1.00 pm until 6.00 pm.
3.3	Translink recently wrote to the Council raising concerns that offering free parking pre Christmas in 2015 had a significantly detrimental impact on the reliability and punctuality of their service and a knock on effect on traffic flow and therefore congestion in the city.
3.4	Translink and officials from the Department of Infrastructure consider that incentivising public transport as an alternative to free car parking will reduce congestion and make it easier for everyone, including those that wish to use their car, to visit the City over the Christmas shopping period.
3.5	Furthermore Translink believe the offer of free parking in Council car parks resulted in cars queuing for the limited spaces or driving around looking for free spaces all of which increased congestion and may have deterred people from coming into the City to shop.
3.6	Translink reported that pre Christmas 2015:
	Over 2000 journeys did not operate due to disruptions,
	Only 84% of services were on time, significantly lower than previous years and their target of 99.2%
	A 28% increase in consumer complaints linked to operating conditions
	62% fewer passengers on the bespoke Saturday park and ride compared to previous year.
3.7	Translink estimate the cost of providing extra resources to compensate for the additional running time to be in the region of £250K as well as lost fare box revenue.

3.8 Translink and colleagues in Dfl are of the view that the level of disruption last Christmas was similar to that experienced in 2011, notably the last time DRD offered free parking and confirm the Department subsequently concluded free Christmas parking led to increased congestion and parking safety issues. Through their review of Christmas travel arrangements in recent years, Translink have concluded additional measures such as providing and promoting more park and ride services and discounted fares in 2013 and 2014 provided a better way to encourage shoppers and to boost local trade and subsequently increase footfall in the city.

Key Issues

The evidence presented by Translink and endorsed by officials from the Department of Infrastructure indicates that any offer of free car parking by the Council is likely to be counterproductive. It is likely to increase congestion and journey times deterring car users and bus users from visiting the City.

The Council controls less than 7 percent of public parking in the City Centre and due to their 3.10 location and cheap tariffs many of its city centre parks are usually fully occupied and with high numbers of commuters. It is likely that removing charges will encourage more commuters to bring their car to work and park all day. Therefore it is likely offering free car parking will reduce further the actual number of spaces available to shoppers.

- It is anticipated that the majority of Christmas shoppers attracted by an offer of free Council parking will not be able to locate a free car parking space. Subsequently they will be disappointed and encouraged to queue for free spaces or move between car parks looking for non charged spaces and this will increase congestion. Ultimately the vast majority of visitors, irrespective of any offer of free Council parking, will have to pay for parking on street or in commercially operated sites at rates that are higher than those charged in Council car parks.
- Translink and officials from the Department of Infrastructure consider that incentivising public transport as an alternative to free car parking will reduce congestion and make it easier for everyone, including those that wish to use their car, to visit the City over the Christmas shopping period. Council officers have met with officials from Translink and the Department for Infrastructure to develop seasonal public transport proposals for Belfast in 2016, to be offered as an alternative to free parking which will encourage more people visit the City over the Christmas period.

3.13	Subsequently Translink and Dfl have proposed a range of attractive and additional measures for Councils consideration as alternatives to offering fee car parking as detailed in Appendix 2 .
3.14	 These include Translink offering: Reduced metro fare of £2.50 return after 9:30 am representing a saving of up to £2 on single cash fares; 1/3 off all NI Rail and Ulsterbus routes after 9:30 am; Extended Park and Ride opening hours to cover late night opening plus 30mins; Park and Ride services every 30 mins;
3.15	 Dfl propose over the period: To cease all non emergency road works over period on key routes into Belfast; To extend traffic control centre hours of operation; To extend the opening hours of park and rides to facilitate extended bus services.
3.16	Currently all BCC car parks with the exception of Bankmore Street and Smithfield are open and available for use at all times. Bankmore Street and Smithfield are closed and secured after 6pm with the exception of Smithfield operating late on a Thursday night to accommodate late night shopping. These arrangements were inherited from transport NI and officers cannot see any reason why Bankmore Street should not be left open at night. Members are asked to agree to the opening of Bankmore Street car park at night.
3.17	Smithfield car park is an integral part of the market building and for security reasons is locked at night. Members are asked to agree that the opening hours for Smithfield car park be extended during the Christmas late night shopping period with the set tariff applying.
3.18	Belfast City Council and the Belfast One Business Improvement District are providing financial support to Visit Belfast to carry out a promotional campaign to encourage visitors to come to Belfast at Christmas.
3.19	If these proposals are agreed DfI and Translink will collaborate with Council on communication plans, messaging and press releases and to link into the Visit Belfast

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	promotional campaign.
3.20	<u>Finance and Resource Implications</u> It is estimated that extending the opening hours of Smithfield Market car park this Christmas could generate an additional income of up to £5k.
3.21	Equality and Good Relations Issues There are no foreseeable equality or good relations issues.
4.0	Appendices – Documents Attached
4.1	Appendix 1 - Letter from Translink (9th August 2016) regarding Christmas 2016 Transport Management Arrangements. Appendix 2 - Christmas transport proposals.

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Chamber of Commerce House 22 Great Victoria Street Belfast BT2 7LX

Telephone: 028 9025 8109

9 August 2016

Chief Executive Belfast City Council City Hall BELFAST BT1 5GS

Mrs Suzanne Wylie

Dear Suzanne

Re: Christmas 2016 - Transport Management Arrangements

Translink is starting to plan public transport services for Belfast during the busy pre-Christmas 2016 period. Given the economic importance of this festive period for local businesses we would welcome the opportunity to work in partnership with the Council to reduce congestion and keep the city moving, encouraging more people to shop and socialise in the city.

The pre-Christmas period last year was a particularly challenging one for bus and car users in and around the city centre. This was primarily as a direct consequence of queuing on entry to off-street car parks and / or circulating for available parking spaces, recurring hotspots were on Chichester Street and Victoria Street. It is generally accepted that the adverse effects of this seasonal congestion impacts on all road users in terms of journey time and ultimately reduces the attractiveness of Belfast as a shopping destination. However, it would be Translink's view that in comparison with out-of-town retail centres, Belfast City Centre has a unique asset, as it can offer additional travel options over the private car with its current bus and rail networks. Translink would therefore wish to collaborate with Belfast City Council to consider how best to encourage greater uptake of these sustainable transport modes.

As such, we have undertaken a review of the Christmas travel arrangements for the past years to get a better understanding of what works best. During 2013 and 2014 additional weekend park and ride services and discounted fares were offered and we heavily promoted these and public transport as a better way to access the city – this approach worked well and was endorsed by the then DRD Minister in the statement shown below:

"I am aware that there have been calls for free on-street parking in the lead up to Christmas but in previous years we have seen that this led to an increase in congestion and created parking safety issues. The measure developed by my Department, in conjunction with Translink, provide better choice and value for all road users which will lead to more people using our city centres for Christmas shopping, providing a vital boost for our traders".

www.translink.co.uk • for timetable enquiries call 028 90 66 66 30

Translink is a trading name used by any one or more of the companies under the ultimate ownership of the Northern Ireland Transport Holding Company (NITHC). The Group comprises NITHC as parent company which owns Citybu Page 35 also trades as "Metro") (NI009039) Flexibus Limited (NI006724) NIR Travel Limited (NI021091) Northern Ireland Railways Company Limited (NI006929) Ulsterbus Limited (NI006725), Translink (NI) Limited (NI006673) and Travel NI Limited (NI017638) - each of which is registered in Northern Ireland and has its registered office at 3 Milewater Road. Belfast BT3 9BG However, last year 1500 free city council car parking spaces were promoted and the additional traffic had a significant impact on the performance of our bus services with a level of disruption similar to difficulties we experienced in 2011, notably the last time free parking was offered. This manifested itself in the following ways:

Reliability of Service: Passenger's Charter reliability commitments are to operate 99.2% of our planned services. This fell to 97.4% in December 2015, significantly below previous years. To put this into context there were over 2,000 journeys recorded as not operating in December 2015 due to service disruption.

Punctuality of Service: Passenger's Charter punctuality commitments are to operate 95% of our planned services on time. This fell to 84% in December 2015, significantly below previous years. To put this into context, customer complaints, linked to operating conditions, grew by 28% in the pre-Christmas period due to service disruption.

The impact on bus users was significant as were the knock on costs to our business in terms of the extra resources needed to try and compensate for the additional running time incurred pre-Christmas 2015 (estimated to be of the order of $\pounds 250$ k) as well as lost fare box revenue e.g. there were 62% fewer passengers on the bespoke Saturday Park &Ride services in 2015 compared to 2014.

Our assessment is that, if Translink experienced these problems then undoubtedly car users did too. Free parking spaces, available after 6.00 pm and all day Saturday and Sunday seemed to be taken up fairly quickly. As a result car users had to regularly wait in long queues or instead, circulate looking for spaces at alternative commercial car parks, further impacting on traffic progression around the city. Furthermore, many shoppers were unaware that the free parking was evenings only during the week which also caused traffic congestion even before the normal rush hour periods and may have deterred people from coming into the city to shop later in the evening.

We want to continue to help make Belfast an attractive, vibrant city for shopping and socialising, not only all year round, but particularly this Christmas. Independent research shows that Metro bus passengers (accounting for more than half a million passenger journeys per week) help to maintain retail sales. Quite apart from this economic reality, greater use of sustainable modes has environmental benefits that will resonate with the Council in respect of air quality. Finally, there are issues of equity as 36% of households in Belfast have no access to a car, so our local bus and rail networks are a key mode of access.

Christmas is such an important financial catalyst for the heart of the city and we know that congestion not only impacts on our services but can also affect local businesses and retailers as people can be put off by delays and disruption and find alternative locations to visit. I would urge the council to take on board lessons learned from last year when reflecting on this year's decision on car parking.

There are many options which we could discuss together, for example:

Instead of offering free car parking - we could agree a set of offers for people using park & ride facilities around the city, and on Metro, to encourage these as a more efficient way to travel into the City for shopping and socialising. We could promote this together and have discounts in store for people showing their travel ticket.

Improve communications - work with public and commercial car parks to display the number of spaces left in the city at park & ride facilities so that people are given the P&R option before driving in to contribute to congestion.

Selective car parking incentives - work together to selectively offer car parking incentives and Park & Ride, for example evenings versus week-ends.

We would welcome the opportunity to meet in the near future to discuss these options, and others, to put in place a transport plan for the City that will ensure a successful festive season and will see more people take that all important trip to Belfast to shop, socialise and soak up the Christmas spirit!

Yours sincerely

Chris Conway Group Chief Executive

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Appendix 2 Christmas public transport proposals

Translink Proposed Christmas Service enhancement & Promotional Offers

Metro - Network Wide Promotional Fare

£2.50 Day Return Fare (All Metro Services) after 9.30am

A new £2.50 Day Return Ticket will be available after 9.30am every day from 1st - 31stDecember 2016. The paper ticket is only available from the driver and represents a saving of up to £2 on single cash fares.

The new £2.50 ticket is also available for Park & Ride passengers using the Black's Road, Cairnshill, Dundonald and Ballymartin services. Late night shoppers can enjoy the convenience of Park & Ride as well as not worrying about traffic and parking. The new £2.50 fare promotion is the perfect way to travel and save more money on the run up to the busy Christmas shopping period. The table below outlines savings against the standard single and cash return fares.

Additional late night shopper services will also be operating across the Metro network to cater for the increased demand as late night shopping commences on the run to Christmas.

Ulsterbus & NIR

For those travelling from further afield, 1/3 of offer on NIR and selected Ulsterbus routes after 0930 will be available.

Additional late night services will also operate on Selected Ulsterbus routes to cater for the increased demand.

Park & Ride

On commencement of late night shopping in the City (28th November) the following park and ride sites opening hours will be extended beyond 1830 and operate a service every 30 minutes, up to approximately 30 minutes after shops close.

Park & Ride service	single / return cash fare	Savings made with £2.50 fare	Discount
Black's Road	£2.00 / £3.80	£1.30	34%
Cairnshill	£2.00 / £3.80	£1.50	34%
Dundonald	£2.00 / £3.80	£1.60	34%
Ballymartin	£3.50 / £6.30	£3.80	60%

Department for Infrastructure Christmas transport arrangements:

- For those travelling by roads, planned road works on key arterial routes into Belfast, Londonderry, other cities and major towns across the north, will cease in the run up to Christmas. This will apply from Monday 28 November 2016 to Tuesday 3 January 2017 and will include works by utility companies, as well as Transport NI. Only emergency works will be permitted on these routes during the embargo.
- Belfast's Traffic Control Centre will stay open for longer periods as necessary during the evenings, to assist with the monitoring and control of traffic across the city in the run up to Christmas.
- Cairnshill, Dundonald, Black's Road Northside and Eastside Park and Ride sites in Belfast will be open for longer hours to facilitate additional bus services being provided by Translink.

Agenda Item 9b

CITY GROWTH AND REGENERATION COMMITTEE



Belfast City Council

Subject:	Routes Europe Conference 2017
Date:	12 October 2016
Reporting Officer:	Donal Durkan, Director of Development
Contact Officer:	Lynda Bailie, Improvement Consultant

Is this report restricted?	Yes		No	X
Is the decision eligible for Call-in?	Yes	X	No	

1.0	Purpose of Report
1.1	The purpose of the report is to advise Members of an upcoming business tourism event taking place in Belfast in April 2017, the annual Routes Europe conference and to secure Committee agreement for Council funding towards the costs associated with hosting this very significant event in the City.
2.0	Recommendations
2.1	 The Committee is asked to: Note the upcoming Routes Europe conference which will take place in Belfast for the first time in April 2017 Agree that the £100,000 planned subvention to support the event in the city is now confirmed. This amount was planned for given the importance of this particular conference to the Belfast economy and is in the Department's budget.
3.0	Main report
3.1	The newly extended Belfast Waterfront has been attracting conference and exhibitions since its opening in April 2016 which have had a significant impact on the local economy. In its first quarter it has hosted 9 major conferences, including the Association of Surgeons of the UK & Ireland and The World Council of Credit Unions, which generated

almost 10k out of state delegate days and had an estimated economic impact of £4.68million. This year the Belfast Waterfront is forecasting it will host 23 national and international conferences anticipated to generate in the region of 44,000 delegate days, with an economic return to the city of £19m.

- 3.2 The target by 2020 is for the Belfast Waterfront to be attracting 50,000 delegate days, with an economic return to the city of £35m a year. The future programme of conferences is very strong, with 16 National/International conferences confirmed for 2017/18 already. The Routes Europe conference, another major conferencing event, is due to take place in the newly extended Belfast Waterfront in April 2017. Hosting the conference in the Belfast Waterfront provides the venue with an opportunity to showcase the newly extended conference centre to a wide range of European Corporations, many of which host conferences in their own right. It also provides an opportunity to showcase the new Belfast Waterfront on a global stage, firmly positioning the venue as a world class conference centre.
- 3.3 Routes Europe is a particularly attractive conference due to the economic impact that it will have, particularly on potential new air routes. It is the largest regional gathering for all aviation-based companies operating in Europe. This major international event brings together decision makers from airlines, airports and tourism authorities to negotiate and build relationships that will shape the world's future air route networks. Routes events occupy a unique position, both in the field of aviation and as an economic development catalyst. Air transport is one of the means of regional economic development and Routes delivers to the event and the host city the very people who decide where, when and why the world's airlines fly.
- 3.4 Routes Europe is an annual event which takes place in major European cities over a three day period. Following a successful bid by the city of Belfast comprising a partnership of Visit Belfast, Invest NI, Belfast City Council, Tourism NI, Tourism Ireland and the airports the Routes Europe 2017 event will take place in Belfast on 23-25 April 2017. The delegates are considered to be 'guests' of Routes and therefore of the host city which will provide Belfast with a rare opportunity to bring influential decision makers into the city, make them welcome, build a relationship with them and seek future partnerships.
- 3.5 It is estimated that the event will attract around 1,000 delegates representing more than100 global airlines, airports and tourism promotion agencies. In addition to the significant

financial impact of the delegate spend – estimated at around £1.3million – the event presents an excellent opportunity to provide the economic and tourism potential of the city of Belfast to a range of decision-makers, focusing on the key messaging identified within the emerging city narrative whilst showcasing all that is on offer for airlines, tourists, businesses and inward investors. It also provides the City with an opportunity to positively change perceptions about our airport(s) and Belfast as a destination.

- 3.6 The main conference and showcase will take place in the Belfast Waterfront while a welcome dinner is planned for Belfast City Hall and a gala networking event is to take place in Titanic Belfast. Organisers and the local team are also currently working on a programme of supporting events across the city. Research shows that the host city has a significant impact on delegates' overall satisfaction and the Belfast Waterfront will be able to showcase that it can deliver well-organised meetings and a high standard of events in a luxurious, state of the art, riverside location presenting a positive impression of the city.
- 3.7 The Routes Europe conference has the potential to accelerate air route development. Previous host cities report that they have secured agreement on up to six new routes after holding the event as well as increases in airline operations over subsequent years. Members will be aware that air route connectivity has been identified as one of the most critical elements required to support future tourism and business growth. The Integrated Tourism Strategy noted that limitations in air route connections to key business destinations was one of the most significant challenges to the ambition of doubling the value of tourism. Routes Europe helps support a fundamental part of the business tourism strategy – business and leisure tourism is of key importance in growing the tourism industry and doubling tourism spend by 2020.
- 3.8 The Northern Ireland Executive has invested in a range of incentives to secure key routes from the region's airports. Despite this, there are opportunities for further development – particularly to a number of key European business hubs – and it is considered that this event will be a critical part of work to secure these new routes. Longer term benefits will also come from the extensive international PR coverage for Belfast that the conference will generate and this can be used to profile the city as an attractive leisure and business tourism destination and to carry some of the key messages around the business and investment opportunities in the city.

Routes Europe have indicated the benefits to a city hosting the event, which includes PR

3.9	coverage, potential new airline routes and additional leisure/business tourism visitors, is in the region of £50m+.
0.40	In order to support the bid, a funding package is required from the various partners
3.10	involved. In principle Invest NI has agreed approximately £300k with TIL agreeing £20k,
	TNI £165k, Visit Belfast £20k, BUWH Ltd £10k and the Airports approximately £100k
	each. Final details of the event are still being discussed but Belfast City Council has been
	requested to provide financial support of £100k towards the costs of hosting the event at
	the Belfast Waterfront.
	Financial & Resource Implications
3.11	The Council contribution towards the hosting of the event is £100,000. These costs have
	been set aside within existing budgets as this event has been in the planning process for
	some time. The difference in this conference from others is that it was allocated to Belfast
	as an economic initiative as part of a joint city bid. The baton was passed over from
	Krakow to Belfast last April. However to attract such an event all cities have to provide
	significant subvention which is to be shared among the partners.
	Equality or Good Relations Implications
3.12	No specific equality or good relations implications.
	Abbreviations
	BWUH Ltd – Belfast Waterfront Ulster Hall Limited
	TIL – Tourism Ireland
	TNI – Tourism Northern Ireland
4.0	Appendices – Documents Attached
4.1	None